



## TOWN OF ARLINGTON

DEPARTMENT OF PLANNING and  
COMMUNITY DEVELOPMENT

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August 26, 2021

**NOTICE OF PUBLIC COMMENT PERIOD  
DRAFT CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER)  
PROGRAM YEAR 46**

Under the guidelines established by the U.S. Department of Housing and Urban Development (HUD), notice is hereby given that the Town of Arlington has opened a 15-day public comment period and is making the draft Program Year 46 CAPER available for public review and comment until and through Wednesday, September 15, 2021. The CAPER covers Community Development Block Grant (CDBG) community development objectives undertaken during the period of July 1, 2020 through June 30, 2021. The purpose of the notice of public comment is to gain input and comment on the Town's efforts in meeting its goals and objectives described in the HUD-approved Consolidated Plan and Program Year 46 Annual Action Plan.

The draft CAPER will be available for review and public comment beginning on Thursday, August 26, 2021, through Wednesday, September 15, 2021. An electronic copy of the draft CAPER will be available upon publication of this notice on the Town's website at <https://www.arlingtonma.gov/cdbg>. Upon timely request, the Town will provide reasonable accommodation to enable individuals with disabilities or Limited English Proficiency to participate in public comment, including access to materials in alternative formats.

All comments received on the CAPER will be considered, and included in the final report sent to HUD along with the Town's responses. Comments may be emailed to [mjsullivan@town.arlington.ma.us](mailto:mjsullivan@town.arlington.ma.us) or sent in writing by 4 PM on September 15, 2021 to the Town of Arlington, Department of Planning and Community Development (DPCD), 730 Massachusetts Avenue, Arlington, MA 02476, attn: Mallory Sullivan.

## CR-05 - Goals and Outcomes

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)**

During Program Year 46, the first year of the Town of Arlington's Consolidated Plan, the Town focused efforts and funds on affordable housing, public services, and public facilities improvements. Program Year 46 outcomes went beyond those described in the Consolidated Plan and the Annual Action Plan, as activities preventing, preparing, and responding to the Covid-19 pandemic were necessary to address the acute needs in the areas of housing, public services, and economic development.

#### *Affordable Housing*

This year, the Town continued to support the Housing Corporation of Arlington's (HCA) capital improvement program to make existing units in HCA's affordable housing portfolio more livable. While the Town has made progress toward its consolidated plan goal of 122 rental units rehabilitated, only 17 of 33 units were rehabilitated this year. As the Town emerges from the pandemic and management changes have been made at the lead affordable housing Subrecipient, we expect progress toward this goal to accelerate in the future. Supplements were also made to HCA's Homelessness Prevention Program through funds reprogrammed from a Program Year 45 activity. This program has proven invaluable to community members suffering from the economic crisis resulting from the pandemic. While not a consolidated plan or annual action plan goal, 45 households were supported through this rental assistance program.

#### *Public Facilities*

Several Public Facilities projects in Town were completed this year, including work to make the Town Hall Plaza and sidewalks and curbs more accessible. The Lussiano Playground project was also completed this year. Food Link completed two phases of its Hub renovation project, including indoor and outdoor work, funded with Program Year 46 and Program Year 45 grants. Food Link also moved into the new site and began operations during Program Year 46, enabling improved service and increased capacity to serve low-and moderate-income residents. The Arlington EATS Market fitout continues to be delayed due to pandemic-related disruptions including pent-up demand upon the construction industry and increased costs. The project is expected to be completed during Program Year 47. Also delayed was the Whittemore Park Revitalization Project, which got underway with design work for the CDBG-funded phase in spring 2021 and which will be completed during Program Year 47. The Town exceeded its expected program year goal in terms of beneficiaries served through public facilities, in part due to the delay of the Lussiano Playground project's completion from Program Year 45 to Program Year 46.

### *Public Services*

CDBG-funded public service activities enabled Arlington to continue to address the needs of residents who make a low- to moderate-income this year exceeding the goal set for number of individuals to support. Eligible residents were able to take advantage of scholarships for summer and year-round programming at the Arlington Boys and Girls Club and Fidelity House, scholarships for recreation through the Arlington Recreation Department and Arlington High School, mental health counseling and domestic violence programs through the Arlington Youth Counseling Center, meal and grocery distribution through Arlington EATS, and transportation and programming through the Arlington Council on Aging. Operation Success was largely unable to operate as anticipated during the pandemic due to space constraints that would not allow for safe distancing. The Council on Aging's (COA) Adult Day Health program was unable to operate until spring 2021, so funds were reprogrammed to COA's transportation program, which experienced increased demand this year. Additionally, a grant originally programmed to the Arlington Boys and Girls Club's Jobs, Jobs, Jobs program was reprogrammed to its Scholarship Program, as the former was infeasible to operate during the pandemic and the latter had expanded need. While some social programs were truncated by the pandemic and the need for social distancing, the strategic reprogramming and use of funds enabled others to expand offerings, emphasizing that these public services continue to be of significant value to the community. These efforts supported the Town in exceeding its year one goal for public services. The increase in residents served above the original goal set forth in the annual action plan is reflective of increased need brought about by the pandemic.

### *CDBG-CV*

Significant efforts were also undertaken to support activities that prevented, prepared for, and responded to Covid-19, although these goals were not set out in the 2020-2024 Consolidated Plan. Utilizing funds appropriated by Congress through the Coronavirus Aid, Relief, and Economic Security (CARES) Act, the Town of Arlington worked to address these pressing challenges through funds known as "CDBG-CV." A tenant assistance program facilitated by Town staff and a contracted housing administrator provided rental assistance for 70 low-income households whose ability to pay rent was impacted by the pandemic. Two economic development programs provided assistance to small businesses in Arlington. The Microenterprise program assisted 25 low- and moderate-income business owners with grants to sustain operations, while the Business Resiliency program supported 22 businesses with grants and technical assistance, creating or retaining 21 full-time equivalent jobs held by low- and moderate income employees. Important public services were also carried out to address the pandemic. The Arlington Council on Aging established a technology lending library, Arlington EATS and Food Link both expanded their delivery services to seniors and other clients in support of food security, Arlington Public Schools facilitated a tutoring program for students, and the Arlington Department of Health and Human Services held Covid-19 testing clinics at an Arlington Housing Authority site. While these CDBG-CV activities are reflected in the Program Year 45 Annual Action Plan, in alignment with HUD protocol, all accomplishments are reflected in the Program Year 46 CAPER.

**Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Enhance Parks, Public Facilities, and Infrastructure	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	47645	21686		12145	21,686	
Improve the Condition of Existing Housing	Affordable Housing	CDBG: \$	Rental units constructed	Household Housing Unit	16	0		0	0	
Improve the Condition of Existing Housing	Affordable Housing	CDBG: \$	Rental units rehabilitated	Household Housing Unit	122	17		33	17	
Improve the Condition of Existing Housing	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	12	0		15	0	
Increase Access to Jobs, Education, Transportation	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	9000	12,378		1236	12,378	

Increase Economic Development Opportunities	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	20	21		0	21	
Increase Economic Development Opportunities	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	5	41		5	41	
Planning and Administration	Planning and Administration	CDBG: \$	Other	Other	1	0		1	0	

**Table 1 - Accomplishments – Program Year & Strategic Plan to Date**

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

In Program Year 46, the Town awarded 57.95% of Entitlement Grant funds toward projects that address accessibility issues in Town and improve the condition of affordable housing. Improving access to public facilities and infrastructure is critical to the Town, particularly for low- and moderate-income populations and those with disabilities that affect mobility. Affordable housing also continues to be a high priority in Town. Housing is a large focus of the Town’s strategic, consolidated, and annual action plans, and funding will continue to be channeled in support of these goals through partnerships with the Housing Corporation of Arlington and through exploration of additional partnerships. While affordable housing is a priority in the plan, significant efforts in Program Year 46 went toward preventing homelessness through rental assistance, an interrelated and more immediate challenge with ties to the Covid-19 pandemic. Economic development is another significant goal of the current consolidated plan, and noteworthy strides were made to support Arlington’s business owners and employees this year.

## CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	7,366
Black or African American	767
Asian	2,703
American Indian or American Native	70
Native Hawaiian or Other Pacific Islander	4
American Indian or American Native and White	6
Asian and White	21
Black or African American and White	23
American Indian or American Native and Black	3
Other or Multi-racial	2,131
<b>Total</b>	<b>13,094</b>
Hispanic	476
Not Hispanic	13,094

**Table 2 – Table of assistance to racial and ethnic populations by source of funds**

### Narrative

The 2019 5-Year American Community Survey estimates show a population of 45,304. Approximately 79.7% of Arlington residents are white, 3.1% of Arlington residents are Black or African American, 12.3% of residents are Asian, less than 1% identify as American Indian or Alaska Native, 1.1% identify as being a different race than one listed, 3.8% identify as being two or more races, and 4.9% of residents identify as Hispanic or Latinx.

The shares of White and Asian residents served through CDBG are lower than their overall representation in the community. When considering the individual public service activities from Program Year 45, the share of participants that identify as Asian are in the line with the overall demographics of the community. This is the case for programs geared toward youth as well as the senior populations.

As noted in other sections of this report, the coronavirus pandemic and the resulting increase in activities funded resulted in a substantial increase in public service activities and a far greater number of individuals and households assisted during Program Year 46.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	2,207,406	2,017,148.58

**Table 3 - Resources Made Available**

### Narrative

In Program Year 46, the Town received \$1,121,603.00 in CDBG Entitlement funds. Additionally, \$980,388 was made available to the Town in CDBG-CV funds. Although these CDBG-CV funds were programmed to the Annual Action Plan for Program Year 45, they were made available to use during Program Year 46. Additionally, Program Income resources of \$66,000 were available, for a total of \$2,207,406.

This grant year prioritized funding of public facilities and improvement projects, which improve accessibility and functionality of spaces, with an emphasis on those utilized by low-and moderate-income residents. equally to the rehabilitation of affordable housing and public improvements. The Town also allocated significant resources toward affordable housing capital improvements. These public improvements are the most challenging category of expenditures due to the nature of the construction season and the dependence on weather, and further complicated by restrictions on construction related to the coronavirus pandemic which limited progress and therefore expenditures. Moreover, as restrictions eased and weather improved in the spring of 2021, the construction industry experienced an increase in demand, resulting in delays and increased costs. The expenditures for public services and planning and administration entail only a small portion of the overall Program Year 46 budget, however, they represent integral services, planning, and administrative work that continued despite the impacts of the pandemic. Actual economic development activities, which took place primarily at businesses located in income-eligible census blocks, were substantially increased from those originally planned, again, due to the pandemic. The total jobs created or retained and businesses supported in Program Year 46 alone exceed the five-year goals set forth in the Consolidated Plan.

### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description

**Table 4 – Identify the geographic distribution and location of investments**

### Narrative

The funds that are allocated to the Town are available Town-wide with no priority assigned to geographic target areas. Instead funds are allocated to organizations that provide low- and moderate-income households with housing and supportive services. On an annual basis, the Town prioritizes the use of its CDBG funding for the development of affordable housing (including preservation and conservation) that serve lower-income households and to address public services for lower-income individuals and families through a range of public and privately-operated social service programs.

## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

Arlington's subrecipients often aim to supplement the total cost of delivering excellent programs and projects by leveraging other funds.

During Program Year 46, many of the public service agencies that received CDBG funding leveraged additional resources to achieve program and project goals. It is important to note that many public service programs that utilize CDBG funding are housed in Town-owned buildings including the Council on Aging, the Arlington Youth Counseling Center, Parks and Recreation, and Arlington High School. Additional funds were leveraged as follows:

- Fidelity House utilized \$26,310 from local funds and private funds to support the Menotomy Manor Outreach program, located at the Life and Skills Building owned and operated by the Arlington Housing Authority.
- The Arlington Youth Counseling Center (AYCC) received approximately \$335,000 in combined support from the Town of Arlington, Arlington Public School, and the Massachusetts Department of Public Health. In addition, AYCC raised \$43,000 through grants.
- The Arlington Council on Aging leveraged approximately \$139,953 in local funds, donations, and user fees to support the transportation program for seniors in the community.
- The Arlington Boys and Girls Club received approximately \$5,000 in donations from individuals to help support programming.
- Arlington EATS received \$173,720 in in-kind food donations to support its public service programming.

The public facility and improvement projects also leveraged significant funds to support their activities:

- Food Link raised over \$1.2 million in its Capital Campaign including funding from Eastern Bank, Cabot Family Foundation, Greater Boston Food Bank, Agnes Lindsay Trust, Mifflin Memorial Fund, Foundation for MetroWest and Ludcke Foundation as well as philanthropic donations from individuals.
- Arlington EATS has raised \$233,700 in private and foundation donations to support its market fitout.
- The Arlington Town Hall Plaza project benefited from \$300,000 in local funds.
- The Town's Capital Plan supported public facility projects as well. The Disability Commission and the Department of Public Works received \$65,000 to support the installation of curb ramps. The Facilities Department received \$300,000 for its Town Hall Plaza project. The Department of



Planning and Community Development anticipates receiving \$425,000 for the Whittemore Park Project.

For affordable housing and rental assistance, the following resources were leveraged:

- The Housing Corporation of Arlington leveraged \$10,000 in capital reserves for capital improvements.
- The Arlington Emergency Tenant Assistance Program leveraged \$300,000 in Community Preservation Act funding.

## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of homeless households to be provided affordable housing units	0	0
Number of non-homeless households to be provided affordable housing units	0	0
Number of special-needs households to be provided affordable housing units	0	0
<b>Total</b>		

**Table 5 – Number of Households**

	One-Year Goal	Actual
Number of households supported through rental assistance	0	99
Number of households supported through the production of new units	0	0
Number of households supported through the rehab of existing units	33	18
Number of households supported through the acquisition of existing units	0	0
<b>Total</b>		

**Table 6 – Number of Households Supported**

**Discuss the difference between goals and outcomes and problems encountered in meeting these goals.**

Fewer than necessary homes were rehabilitated this year, bringing the Town shy of its goals. The HCA rehabilitated 17 units of rental housing in its portfolio this year, meaning the Town reached 51.51% of its goal this year. This brings us to 13.93% of our consolidated plan goal of 122 homes. Challenges pertaining to the pandemic, construction season, and management turnover resulted in lower than anticipated progress toward goals.

It was anticipated that Downing Square-Broadway Initiative, a project that will add 34 new housing units at Downing Square and 14 units at Broadway, would have been granted a certificate of occupancy and

been ready for tenancy. However, the units are now expected to be occupied by December 2021 due to the challenges described previously. The Town will continue to work closely with HCA, regardless of the availability of CDBG funding for its projects, to foster and maintain affordable housing, and its pipeline of 48 units of affordable housing under construction is evidence of this relationship.

Additionally, reprogrammed funds supported HCA's Homelessness Prevention Program, enabling the Town to provide rental assistance to 45 households before the close of the program year. The Arlington Emergency Tenant Assistance Program, facilitated by Town staff, assisted 70 households. Some households received assistance from both programs, meaning that 99 unique households benefited from HCA's rental assistance program or the Town's rental assistance program. These programs continue to assist households impacted by the Covid-19 pandemic.

**Discuss how these outcomes will impact future annual action plans.**

HCA has not requested funds for its Capital Improvement Program in Program Year 47. However, remaining prior year funds mean that work will continue on the HCA portfolio next year. While the program year goal was not met this year, the Town is working closely with HCA to ensure funds are used appropriately to achieve the goals to improve the condition of existing affordable housing. Due to the high cost of housing and construction in the greater Boston area, the Town's ability to fund future acquisition projects is likely limited.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	53	0
Low-income	60	0
Moderate-income	3	0
<b>Total</b>	<b>116</b>	<b>0</b>

**Table 7 – Number of Households Served**

**Narrative Information**

The number of extremely low-, low-, and moderate-income households provided or assisted with housing is 116 this year. These figures derive from the HCA's capital improvement projects completed this year, with 17 households residing in units that were improved during the program year. This figure also includes the 99 households that received assistance through HCA's Homelessness Prevention Program and/or the Arlington Emergency Tenant Assistance Program. As explained above, the Town of Arlington endeavors to expand its network of CDBG affordable housing partners, utilizing its new Fair Housing Action Plan and forthcoming Housing Production Plan to think critically about how to achieve production and acquisition goals.

## **CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

Each year the Town of Arlington conducts the Point in Time count with other communities throughout the country to get an accurate count of individuals experiencing homelessness. While the team that participates in the count typically consists of a Health Compliance Officer from the Arlington Health Department, a social worker with the Council on Aging, the Assistant Director of Planning and Community Development, and an officer from the Arlington Police Department, HUD's exceptions pertaining to Covid-19 were availed of. Still, a count was carried out by an Arlington Police Department officer.

During the evening, twelve unsheltered individuals were found at a known encampment in Arlington. Somerville Homeless Coalition staff counted an additional twelve individuals at a transit station near to the Arlington border. Arlington is part of the regional Balance of State Continuum of Care (CoC), through which homeless individuals can access a waitlist for housing.

The partnership between Health and Human Services, the Somerville Homeless Coalition, and the Arlington Police Department coordinates an effective delivery system for persons experiencing homelessness in Arlington. However, a significant gap in serving special needs populations and persons experiencing homelessness can be attributed to the insufficient supply of permanent affordable housing, as well as barriers to workforce participation. The removal of these barriers would bring the jurisdiction closer to ending homelessness. As a result, the Town regularly funds efforts to improve and increase the supply of affordable housing, prevent homelessness, and conduct studies and create plans that will enhance municipal efforts through zoning amendments and other measures.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

Arlington does not have an emergency shelter or transitional housing. To fill this need, the Town of Arlington partners with the neighboring community of Somerville. This relationship allows Arlington to refer people in need of emergency shelter or transitional housing to the Somerville Homeless Coalition. Arlington's participation in the Balance of State Continuum of Care enables a regional approach to addressing homelessness and the issues facing unsheltered populations. The CoC increases the opportunities for placement of individuals and families experiencing homelessness throughout Massachusetts.

In addition, the Somerville Homeless Coalition leases twenty-four units of transitional housing in Arlington, for which Arlington residents are eligible. Also, Arlington provides approximately 100 units of special needs housing. These units are a mix of transitional and permanent housing.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

Homeless households in need of emergency housing are referred to the Housing Corporation of Arlington (HCA). HCA may refer them to the variety of shelters in the area such as Somerville Homeless Coalition or Bristol Lodge in Waltham. Alternatively, HCA may work with the client to complete and file an emergency housing application with the Arlington Housing Authority if their income makes them eligible or to a less expensive unit if they can afford the rent.

HCA runs the Homelessness Prevention Program (HPP) which can provide grant funds of up to \$1,500 per household for back rent, moving expenses, security deposits and first and last month's rent, as well as providing referrals, budgeting assistance, free furniture, negotiations with landlords to reduce back rent, and housing counseling. HCA raises private funds through an annual mail solicitation which secured up to \$30,000 in prior years. In addition to these funding sources, CDBG funds originally programmed to Program Year 45 activities were reprogrammed to support the Homelessness Prevention Program, which was redesigned to support households that were impacted from the pandemic's resulting economic crisis. Those earning up to 80% of the area median income are eligible to apply for two months of future rental assistance. The assistance is based on the fair market rent of the household's unit size and is payable to the landlord. Utilizing private donations, HCA was also able to support households that had rental arrears as well.

HCA's Homelessness Prevention Funds have also helped many households with Section 8 Housing Choice Program Vouchers. Outreach to families and individuals in need is conducted through Facebook, HCA's webpage, phone calls to HCA, and referrals from local agencies that work with low-income households, particularly the Arlington Boys and Girls Club, Arlington Housing Authority, Fidelity House, Arlington Public Schools as well as local churches, day care centers, the Council on Aging, Minuteman Senior Services, and Arlington Youth Counseling Center. Homeless households are given priority on the waiting list for HCA and AHA affordable units. Arlington's Veterans' Agent also occasionally helps veterans with housing problems, with both local and federal resources. Almost all of the households who access these services and funds are very low-income.

More low-to moderate-income Arlington residents were at risk of facing homelessness this year as a result of the pandemic in concert with the existing regional affordable housing challenges. Through special funds designated by Congress to address Covid-19, the Arlington Emergency Tenant Assistance Program (AETAP) was funded. AETAP was administered through the Department of Planning and Community Development and supported 110 Arlington households. Approximately one-third (36) of these households reside in properties owned by the Housing Corporation of Arlington, Arlington

Housing Authority, or Caritas Communities, or are Section 8 Voucher holders. In addition to AETAP, the Arlington Health and Human Services Corporation (COVID-19 Relief Fund) and the Housing Corporation of Arlington (Homelessness Prevention Program) provided rental assistance to Arlington residents during the COVID-19 pandemic. Ongoing need for rental assistance among Arlington households is evident, based upon conversations with residents, subsidized housing providers, and providers of emergency financial assistance. The Town will continue to refer residents to the appropriate sources depending upon their individual needs.

Further, through the Town's participation in the Balance of State Continuum of Care (CoC), homeless individuals being discharged from publically funded institutions and systems of care can work with the Somerville Homeless Coalition to identify resources for housing or preventing the loss of housing. In addition, Arlington residents can access the Healthcare for the Homeless program. The staff from this program conducts inpatient rounds at Cambridge Hospital for homeless patients and assists inpatient medical teams with discharge planning and treatment plans for homeless patients through Cambridge health Alliance. The City of Somerville and the Town of Arlington also worked to create a resource guide through which individuals can also find a number of shelters, transitional housing, services for homeless and runaway youth, services for Veterans, and more. Please see the Homelessness Resource Guide, attached.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

Numerous social service agencies and housing providers came together to create the Humans Services Network (HSN) to support homeless individuals and families in Arlington. The HSN provides direct services and referrals, including financial counseling and mental health services, referrals for legal assistance, state services, etc. One goal of the HSN is to prevent homelessness by providing preventative services.

Additionally, the Somerville Homeless Coalition (SHC) leases 24 units of transitional housing in Arlington, for which Arlington residents are eligible. The SHC also provides services to these tenants to help them stay housed. Arlington provides approximately 100 units of special needs housing. These units are a mix of transitional and permanent housing. The Town's Veterans' Agent works with Arlington Veterans who may be in danger of becoming homeless by working with the Veterans' Association and HCA.

One of the greatest barriers to preventing and ending homelessness in Arlington and the Metro Boston region is the shortage of affordable housing. Arlington is committed to preserving and rehabilitating existing affordable housing and working with both nonprofit and for-profit developers in the construction of affordable units. The Arlington Department of Planning and Community Development continue to work in partnership with community organizations and local boards to advance planning and

zoning initiatives that aim to support the creation and preservation of affordable housing. Notably, CDBG is supporting the ongoing development of updates to Arlington's five-year Housing Plan, which will update the Town's vision and strategy for providing housing that serves a range of needs; address the diverse housing needs for a range of household and housing types, including housing for seniors and families; be both data-driven and informed by the community through a series of engagement opportunities; and include a comprehensive needs assessment, affordable housing goals, and strategies for how to achieve those goals through policy and zoning changes. The plan was initiated this year and will be completed during the forthcoming program year. Additionally, the recently completed Fair Housing Action Plan will ensure that housing challenges faced by low-and moderate income members of the community are centered in the development of solutions, including those supported by CDBG.

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The Arlington Housing Authority (AHA) receives Federal and State funds to address housing needs. As an independent quasi-public agency, the AHA is charged by statute with providing safe and affordable housing for income-eligible households.

The Arlington Housing Authority offers housing programs that provide affordable housing directly and also administers Section 8 vouchers to subsidize privately-owned rental housing. The AHA manages 699 housing units, of which 520 units are available for elderly or handicapped residents, 179 units are designated for family housing, and an additional 15 units have other designated eligibility criteria. The Housing Authority administers 422 Section 8 vouchers and certificates, in addition to 8 Massachusetts Rental Vouchers, to allow qualified participants to reside in privately owned dwellings throughout the community. These certificates and vouchers assist recipients to afford the increasing rents experienced in Arlington over the past decade.

Elderly and handicapped housing units are found in five developments: the Robert Hauser Memorial Building, Drake Village, Chestnut Manor, Winslow Towers, and Gerald J. Cusack Terrace. Menotomy Manor is a family housing development with both duplex and multi-unit buildings. The AHA also owns the Francis M. Donnelly Residence, a residential home for thirteen developmentally disabled adults. These developments are located in various areas around Town. Each development has its own Tenant Association. Tenant Associations sponsor a variety of events throughout the year to fund their programs.

The last CDBG-funded construction project at AHA property was the Menotomy Manor Life and Skills Center. The public service programming supporting children living at Menotomy Manor is held at the Life and Skills Building. Although not funded through CDBG, the AHA was awarded a Creative Placemaking grant from the Massachusetts Department of Housing and Community Development for improvements to the public spaces around the cottages at Drake Village. The CDBG Administrator continues to encourage AHA to leverage CDBG funds for capital improvements and other needs and will engage in dialogue to understand future funding needs in the forthcoming program year.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

Completed in early 2019, the last major activity funded by CDBG was to assist the Arlington Housing Authority in the construction of the Life and Skills Center at Menotomy Manor. The Life and Skills Center helps AHA residents gain greater self-sufficiency by encouraging and training tenants in financial education, including financial management skills needed to purchase and maintain a home. Tenants are becoming more engaged, invested, and potentially part of management for the AHA properties. In July of 2021, a tenants' association at Menotomy Manor, the AHA's family residence, began to take shape after a decade of dormancy, signifying revitalization in resident involvement in decision-making.



Through Section 8, the AHA participates in HUD's Family Self-Sufficiency Program (FSS). The goal of this program is to help families become independent of public assistance within five to seven years through educational development, and technical, trade, and vocational skills training. The FSS strategy is to use housing as a stabilizing force so families are able to invest energy in efforts necessary to achieve self-sufficiency. Through the FSS program, successful participants may have portions of future rent increases placed into escrow accounts that will become available to them upon completion of the program.

#### **Actions taken to provide assistance to troubled PHAs**

The Arlington Housing Authority is not a troubled PHA.

## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

The Town continues to support amending zoning to allow for increased residential and mixed-use development, especially where additional affordable housing is produced. At Arlington's 2021 Annual Town Meeting, there were several zoning and town bylaw amendments aimed at addressing the creation of affordable housing and more housing options. Notably, Town Meeting voted to amend the Zoning Bylaw to allow Accessory Dwelling Units (ADU). ADUs are self-contained housing units, inclusive of sleeping, cooking, and sanitary facilities on the same lot as a principal dwelling. ADUs are now an allowed use by right in all residential and business districts in single-family, two-family, and duplex dwelling units. This effort is intended to encourage housing for persons of all income levels and ages. Additionally, passage of a real estate transfer fee article will impose a fee assessed on the transfer of title of real property that supports a sustainable, continuous, and dedicated revenue source for the Arlington Affordable Housing Trust Fund, which itself was adopted by the November 2020 Special Town Meeting.

CDBG funds were used this year to complete a Fair Housing Action Plan, which includes an Analysis of Impediments to Fair Housing Choice, as currently required by HUD. It also includes some elements of an Assessment of Fair Housing, as previously required under the Affirmatively Furthering Fair Housing Final Rule. The recommendations in this plan will be used to achieve equitable access to housing choice in Arlington.

Work began on the Housing Plan in Program Year 46, which is funded through CDBG. The Town is working with a consultant to assist in the preparation of an updated Plan, the primary goal of which is to increase the number of deed-restricted affordable housing units in Arlington. The Housing Production Plan identified priority sites and populations. Beginning in the summer of 2020, the Town hosted a series of community conversations centered on racism, racial equity, and policing in Arlington as an initial community engagement strategy for the plan. This multi-part series was intended to open up the dialogue to address challenges past and present the Town of Arlington has faced, acknowledge plans for moving forward in the journey to dismantle the systemic racism that is embedded into all of the Town's institutions, and provide an opportunity for community voices and concerns to be heard and discussed. During the summer of 2021, the Housing Plan Implementation Committee (HPIC) and the Department of Planning and Community Development (DPCD) began focusing on outreach and engagement for the plan to hear from a diverse range of Arlington community members. In addition to virtual sessions, The Arlington community was invited to host a small group discussion using materials provided by planning consultants to help facilitate the conversation and record responses. These efforts will guide the Town to remove barriers to developing affordable housing. The actions identified in these plans may contribute to how CDBG funds are used in the future to address these barriers.

Moreover, in designating the Town's American Rescue Plan Act funding, \$5,350,000 has been allocated toward affordable housing efforts, in addition to nearly \$2,000,000 in preventing and addressing homelessness. Lastly, the Town will be advancing zoning amendments aimed at housing affordability goals after the new Housing Production Plan is adopted. This CDBG-funded plan will help advance goals and address barriers to affordable housing. Together, these efforts will lead to increased funding and housing options, including for affordable housing. The Town will continue to work on eliminating barriers to production and preservation of housing through improved zoning that will be brought to a Town Meeting in the future.

**Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

Each year, Arlington dedicates a significant portion of its CDBG funds to address the need for affordable housing. In 2020-2021, Arlington allocated \$200,000 for capital improvements to existing affordable housing. The Town also provided a combined \$500,000 in support of homelessness prevention and tenant assistance programs to support 99 low-income households in retaining stable housing.

Each year through CDBG, Arlington continues to tackle the accessibility of Town infrastructure through the construction of Americans with Disabilities Act (ADA)-compliant curb cuts throughout town. An annual commitment of at least \$100,000 is spent on this effort each year. The Town is also working to increase access to public spaces; this year, CDBG support improvements to the Town Hall Plaza which made it ADA-accessible. The Town's recently-completed ADA Self-Evaluation and Transition Plan will provide greater direction and help prioritize architectural barrier removal, especially where CDBG funds could be used to leverage other funds.

Arlington continues to support organizations providing essential social and human services, particularly those serving youths and seniors. Of note, most services not only prevailed during the pandemic, by modifying programming to keep participants safe, but many also expanded offerings to meet increased need.

Programs serving seniors and people with disabilities provided imperative transportation services again this year. The Council on Aging's Transportation program far exceeded its goal, increasing service to bring riders to critical medical and wellness appointments on an individual or small group basis in order to uphold public health standards. The Arlington Boys and Girls Club, Arlington Recreation Department, Arlington EATS, Fidelity House, and Arlington Youth Counseling Center all held programming and/or provided scholarships to make programming more affordable for youth to attend and gain social interaction during the pandemic.

A number of underserved needs came to light at the onset of the pandemic, exposing gaps in meeting critical needs in the areas of individual and collective health, housing, and employment. CDBG-CV funds and reprogrammed prior year funds were utilized to address these challenges. CDBG-CV supported several public service needs. The Arlington School Department facilitated a virtual tutoring support program for low-to-moderate-income students in the Arlington Public School system. The Arlington Department of Health and Human Services (HHS) held COVID-19 testing sites with the Arlington Housing Authority (AHA) for AHA tenants. Arlington EATS and Food Link utilized CDBG-CV to support food

security in Town. The Arlington Boys and Girls Club operated a learning center where youth could safely participate in in-person programming, including tutoring, while providing families with childcare assistance.

Employment and small businesses also experienced adverse impacts during the pandemic, which CDBG helped to address through two programs. The Small Business COVID-19 Grant Program, deployed by the Arlington Department of Planning and Community Development, provided financial stabilization support for 25 microenterprises businesses. A microenterprise is defined as a commercial business with five or fewer employees, one which owns the business. The financial assistance helped microenterprises stay open and supported their low- to moderate-income-earning owners. The COVID-19 Business Resiliency Grant Program supported 22 small businesses with up to 20 employees and helped businesses sustain services and operations that would have otherwise not occurred (or occurred at a diminished capacity) due to the pandemic. The COVID-19 Business Resiliency Grant Program also helped these small businesses retain or create 21 full-time equivalent jobs held by low-to moderate-income earners.

### **Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

Hazards created by lead-based paint are addressed through enforcement of the Lead Paint Notification Laws, the promotion of the MassHousing “Get The Lead Out” Program, which provides Lead Remediation financing to eligible property owners, and the integration of lead remediation in the housing rehabilitation programs and affordable housing development programs. Any property owner participating in Housing Rehabilitation program is provided notification about these laws and that the program ensures compliance with these laws. In order to comply, lead testing, containment through Interim Controls/abatement, and monitoring occurs and is funded by the program accordingly. Property owners and their tenants are also supported with relocation assistance. The program maintains a relocation policy that includes relocation, protections, and support for tenants for these instances.

Public awareness and education is the keystone of an effective public health policy. The Commonwealth’s Childhood Lead Paint Prevention Program (CLPP) provides a wealth of information on the hazards, safe treatment, and legal responsibilities related to Lead-based Paint Hazards. The CLPP additionally tracks childhood blood testing rates and incidence of poisoning. The commitment to raise public awareness led to the passage of Massachusetts’ Lead Law that requires property owners to remove or cover all lead paint hazards in homes built before 1978 if a child under 6 resides in the home. The Town’s Health and Human Services Department provides public notification, including to tenants and landlords, about the hazards of lead-based paint. If a child tests for elevated lead-based paint levels, then the Town connects property owners to options for containing or abating the problem and improving health and housing conditions.

In addition, the Town provides information to area landlords and property owners regarding rental property requirements, specifically that they must provide these notifications and forms prior to execution of a rental agreement:

- Provide a copy of lead inspections reports
- Provide a copy of the letter of compliance
- Any information about lead in the home

The Town works with the local real estate community to ensure that sellers of homes built prior to 1978 must provide buyers with the following:

- Property Transfer Notification
- A signed Property Transfer Lead Certification
- Any information about lead in the home
- A copy of any lead inspection report, Letter of Compliance, or Letter of Interim Control
- A 10 day period to have the home inspected for lead at the Buyer's expense.

The Town has coordinated with the "Get the Lead Out" program and will continue to do so through the Consolidated Plan period. The program provides secondary financing at desirable rates to remediate/remove lead hazards from residential units. The funds, while limited, are available throughout the Commonwealth. Properties undergoing rehabilitation or weatherization may also have access to funding to address hazards.

Arlington has fully integrated Lead Hazard education and remediation into housing policies and programs. The Town requires compliance with Mass Lead Notification and Federal Laws, including the Lead Safe Housing Rule which is documented in all project files. Affordable rental projects are required to abate lead-based paint hazards prior to occupancy; first-time homebuyers are required to sign the Commonwealth's Transfer of Property Notification in the case of purchasing of existing properties and follow other requirements as noted above; and, any new construction or substantial rehabilitation is made fully compliant. The Town of Arlington makes available the EPA's Protect Your Family from Lead in Your Home booklet to the community for any project funded through CDBG. In addition to requirements noted above, the CDBG program require the following:

1. The Property Owner is required to provide required notice to all occupants;
2. The home is to be inspected by a trained professional;
3. Assess if the project is low, moderate, or high-risk de-leading due to the scope of work;
4. Have work performed by a licensed contractor;
5. Monitor de-leading to insure compliance with federal and state laws; and
6. Obtain project clearance for occupancy.

Additionally, every year, the Arlington Water Department works with the Massachusetts Water Resources Authority (MWRA) to test water for lead levels at 15 sites that are likely to have lead components. Sites more likely to have lead include older homes that may have lead service lines or lead solder. For the test period ending September 2019, two of the sites did result in lead levels above the Action Level of 15ppb (17.4 ppb and 18.9 ppb) likely due to fixtures as MWRA water is lead-free when it leaves reservoirs. As a result, the Town began a public awareness campaign regarding lead in drinking water, including providing the Town information on how to reduce exposure to lead in drinking water,

including how to have water tested, children tested, and how to find out if plumbing fixtures contain lead, among other simple ways to address lead in drinking water.

### **Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

The Town aims to reduce the number of poverty-level families by targeting CDBG and local funds to projects that will provide affordable housing units and related services to foster self-sufficiency. The Town does act to reduce tax costs for lower-income seniors. Moreover, the community development corporation in Town has administered an emergency rental assistance program; the HCA Homeless Prevention Program was supplemented by funding reprogrammed from the Solar Panel Project at the start of the pandemic. During Program Year 46, 45 households were supported through the Homelessness Prevention Program. A significant portion of Arlington's overall CDBG-CV allocation was programmed to the Arlington Emergency Tenant Assistance Program. This program was established and administered by the Town and a contracted housing administrator. 70 households have been supported through this program, and additional households are still progressing through the application process.

Two small business grant programs were established with the intention of helping low-to moderate-income business owners stay in business or to create or retain permanent jobs held by low-to moderate-income individuals during the pandemic. Arlington invested \$458,000 to support 47 small businesses, 41 of which have completed their work thus far, across both programs. Collectively, 16 full-time and 11 part-time (the latter equating to 5 full-time equivalent) jobs held by low-to moderate-income earners were either created or retained through the program so far. These efforts aim to reduce the number of poverty-level families by creating stable local job opportunities. Town staff are aware of the closure of just one participating business to date.

The Arlington Boys and Girls Club and Fidelity House both operate a jobs program for teens in the summertime, which provides a stipend for youth. Although the Arlington Boys and Girls Club was unable to facilitate its program due to the pandemic, it has applied for funding for Program Year 47 with the intention of reinitiating it as pandemic protocols change. Through participating in the program, participants learn valuable employment skills that will better prepare them for a career in the workforce. Existing partnerships include Whole Foods, Cambridge Savings Bank, Boston Children's Hospital, Bunker Hill Community College, Colby College, and area high school guidance counselors. This activity provides a long-term, solution to reducing poverty-level families in Arlington.

The Arlington Boys and Girls Club and Fidelity House also receive CDBG funds for scholarships to help youth attend their programs during the summertime when school is not in session. These programs have provided critical childcare support for families when parents are at work, as well as social and educational enrichment to participating youth. The Operation Success Learning Center was the only youth-serving public service program that was largely unable to pivot programming to a virtual setting or modified in-person setting this year. Arlington Public Schools utilized CDBG-CV to support students in low- and moderate-income households who may have been at a greater disadvantage with the modified learning environment necessitated by the pandemic. The Arlington Department of Health and Human

Services provided a Covid-19 test clinic at an Arlington Housing Authority site, enabling residents to monitor their health and continue going to work or bringing children to childcare during the public health crisis.

### **Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The Town Department of Planning and Community Development (DPCD) administers all of the activities specifically identified in the Consolidated Plan. The Assistant Director specializes in affordable housing and works closely with other housing-related organizations and service providers in the Town and region to ensure that local housing needs and demand can be addressed. The Town also utilizes plans prepared within the Department of Planning and Community Development, including the Housing Plan, Open Space and Recreation Plan, and relevant action plans to inform each year's annual action plan as well as the five-year consolidated plan. The Economic Development Coordinator works closely with business owners and with businesses prospectively planning to open in Town. The CDBG Administrator manages the day-to-day relationships with Subrecipients, HUD, and other partners.

The working relationships between the DPCD and other Town departments is strong and facilitative. Due to the Town's relatively small size, communication is typically direct and immediate. As a result, gaps in program or service delivery are typically not the result of poor institutional structure or lack of intergovernmental cooperation, but rather due to lack of available resources. The Town's close relationships with public services agencies and other community development agencies ensures that cooperation is strong among agencies supporting the community.

The Town actively encourages collaboration between housing providers and service agencies with the intention of fostering development of more supportive housing options. The Town continued to participate in the ongoing Continuum of Care planning process, which facilitates increased collaboration among the Town, neighboring City of Somerville, and virtually all housing and homeless service providers in the immediate region. With the merger into the Balance of State CoC, the Town of Arlington has regional access to providers in the greater Boston area.

### **Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

A number of social service agencies and housing providers recently created the Humans Services Network or (HSN). Agencies involved in this effort include the Arlington Youth Counseling Center, Council on Aging, Arlington Housing Authority, Housing Corporation of Arlington, the Arlington Police Department, Arlington Health Department, the Arlington Food Pantry, the Arlington Public School's Social Worker, and most recently Mt. Auburn Hospital Social Work Department. The group meets monthly to discuss client households and other issues pertinent to assisting low income households. The HSN provides direct services and referrals, including financial counseling and mental health services,

referrals for legal assistance, state services, etc. One goal of the HSN is to prevent homelessness by providing preventative services. With a new Subrecipient in Program Year 47, Caritas Communities, the Town looks forward to building upon past efforts and fostering relationships between key partners.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

As a member of the North Suburban HOME Consortium, Arlington participated in the Consolidated Plan process, setting forth a five-year plan. Unfortunately, that neither that plan nor the prior five-year plan included an updated Analysis of Impediments to Fair Housing Choice, in part due to the suspension of the Affirmatively Furthering Fair Housing Rule.

The Town recognizes the importance of not only complying with HUD's Affirmatively Furthering Fair Housing policy, but of acting on these imperatives immediately in order to do our part to address the regional housing crisis. As described above, the Town recently completed its Fair Housing Action Plan. The plan identifies that Arlington faces real impediments to increasing fair housing choice, preventing discrimination against protected classes, and ending the de facto segregation pervasive in the greater Boston region. The Town is well-positioned to address these impediments through local governmental bodies, nonprofit organizations, and institutions. CDBG funding will be utilized to directly address the impediments vis-à-vis the recommendations made in the Fair Housing Action Plan.

The Town is also in the process of updating its Housing Plan. Several committees are working to set and achieve extant and new goals and to identify new and creative ways to address the high cost of housing. Housing prices continue to be the biggest impediment to fair housing in Arlington. Public engagement opportunities have been widely publicized and attended over the past year, and have received broad participation. The implementation plans provided in the Fair Housing Action Plan and to be provided in the updated Housing Plan will guide the Town to remove barriers to developing affordable housing.

All units owned by the Housing Corporation of Arlington are affirmatively marketed to diverse populations. Most recently, the Downing Square Broadway Initiative, an all-affordable housing development located on two sites, was affirmatively marketed to ensure inclusive reach and resultant access to housing. The Town's Affirmative and Fair Marketing Plans must be approved by the Massachusetts Department of Housing and Community Development.



## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

All CDBG-funded projects and programs are monitored by the Department of Planning and Community Development for compliance with all applicable regulations and contract provisions. The Department approaches monitoring as an ongoing process from project award through project completion. Section 3 and Equal Opportunity Contracting is included within the department's monitoring functions as is Fair Housing monitoring. HOME program requirements are monitored by the Malden Redevelopment Authority as administrator of the HOME program.

The Town of Arlington's monitoring functions include:

- Inclusion of program requirements within funding agreements. At the onset of a grant year, the Town of Arlington meets with each subrecipient to review their obligations to receive federal funding by reviewing a draft of the subrecipient agreement.
  - For construction projects, this includes working with subrecipients to ensure that all bid documents include the required Davis-Bacon and Section 3 requirements. Upon award of a bid, the Town of Arlington meets again with the subrecipient and contractors to ensure that all parties understand and will comply with their ongoing responsibilities. These requirements are matched by enforcement of policies by program staff, including monitoring of construction activities and interviewing employees at construction sites to ensure compliance with wage rates.
- Review of reimbursement requests through desk audits, and if appropriate, field observations. The Town of Arlington conducts ongoing desk audits of subrecipient performance. The Town also works with subrecipients quarterly to review reimbursement requests to ensure all expenses are eligible and ensure that all projects are on track to meeting project goals and outcomes as proposed in the subrecipient's initial application.
  - For public service and housing projects and activities, field monitoring with program staff happens yearly through a sampling of projects. Projects that meet this requirement for field monitoring meet specific criteria as part of a risk assessment: delayed program start; slow spending; delayed reporting and communications; lack of performance meeting activity goals or outcomes. Any at-risk project includes more intensive, ongoing monitoring. Housing projects are also monitored to ensure compliance with state and federal Fair Housing laws, including review of affirmative fair housing marketing plans and inspecting agency forms and notifications for compliance with fair housing laws.
  - For construction projects, field monitoring occurs throughout the year of each construction project.
- Review of grant recipient's program reports for eligibility of beneficiaries and of activities. The Town of Arlington requires quarterly reporting of beneficiaries and activities. This request is

made of all subrecipients through a standardized form to coincide with reimbursement requests.

- Provision of technical assistance upon request or as determined by desk reviews. As the CDBG program is a modest size, the Town of Arlington provides technical assistance to any subrecipient who requests it. The Town of Arlington is in constant contact with the subrecipients to ensure that there is compliance.

The monitoring process is regularly evaluated to ensure effectiveness and improve efficiencies.

This year's on site monitoring was once again complicated by the pandemic and social distancing and changes in staff administering the CDBG program. The Town is committed to completing the requisite monitoring. Onsite monitoring of construction projects occurred for the Town Hall Plaza project and Food Link. Interviews of workers occurred in order to ensure Davis-Bacon Act compliance. Subrecipients selected for program monitoring included Arlington EATS, Food Link, Housing Corporation of Arlington, Arlington Boys and Girls Club, Arlington Youth Counseling Center, Whittemore Park, and Fidelity House. More than the usual number of subrecipients were monitored this year due to leadership changes at several organizations and delayed progress on projects at the mid-year point due to the pandemic. During virtual monitoring sessions, the Community Development Block Grant Administrator reviewed administrative and financial documentation with organization staff and reviewed potential risks. Notably, most public service subrecipients were able to return to nearly full delivery of services in winter or spring of 2021. Based on this effort, it appears that all subrecipients are following program guidelines with suggestions that included improved internal procedures and clear timelines for completion of work despite the challenges presented by the pandemic. The Town continues to work closely with the Housing Corporation of Arlington to provide technical assistance, ensure compliance, and progress toward goals.

### **Citizen Participation Plan 91.105(d); 91.115(d)**

#### **Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

In December 2019, the Town of Arlington updated its Citizen Participation Plan (CPP) for the first time since 1995. This update modernized the CPP. It now provides clear direction to all stakeholders on participation in the CDBG planning process. The CPP was again amended in May 2020 to ensure flexibility of the participation process in states of emergency such as the national coronavirus pandemic.

An additional minor change was made in December 2020 to ensure that the timing elements of the Citizen Participation Plan enable realistic implementation of all requirements surrounding the Annual Action Plan. The purpose of the amendment, which removes the requirement of a fourteen-day period between the initial public hearing and the issuance of the draft Annual Action Plan, is to decrease delays to the implementation of the final Annual Action Plan.

Each year, the Town holds at least two public hearings throughout the CDBG funding cycle and encourages citizen participation to help address the needs of its residents. To ensure that all people,

public agencies, and other interested parties have the opportunity to review and comment on performance reports on housing and community development activities and the use of CDBG funds, public notices are placed in the local newspaper and published online.

The Consolidated Annual Performance and Evaluation Report (CAPER) will be made available for public review for 15 days prior to submission to HUD. A notice has been published in the local newspaper and online on the Town's website. The draft is available on the Town's webpage. Paper copies will be made available to interested parties upon request. The draft CAPER has also been distributed via email to interested parties and no-cost copies of the documents will be provided to interested parties who do not have internet access, upon request. Comments will be accepted during the 15-day comment period.

The Town has made provisions to provide bilingual translators and captioning services for people with hearing impairments through a CART service upon request. The sites utilized for all public meetings/hearings are ADA compliant and within proximity to public transportation. Currently all Town operations are remote and meetings are also held remotely.

## **CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

The Town of Arlington did not change program objectives as outlined in the 2020-2024 Consolidated Plan. The Town's goals continue to be: Improve the Condition of Existing Housing, Increase Economic Development Opportunities, Enhance Parks, Public Facilities, and Infrastructure, and Increase Access to Jobs, Education, Transportation, and Other Services.

Upon review this past program year, "Improve the Condition of Existing Housing" was very limited, due to management challenges of the Subrecipient carrying out these activities and construction delays resulting from the pandemic. Work was also delayed on the ADA-compliant curb ramps project due to the pandemic and a late start to the project. The Operation Success program could not operate as planned this year, and used only a portion of its funding to provide necessary supplies to youth. The Jobs, Jobs, Jobs, program typically run by the Arlington Boys and Girls Club (ABGC) was also unable to run due to the pandemic, so funding was reprogrammed to the ABGC's scholarship program. Additionally, the Adult Day Health Program, facilitated by the Arlington Council on Aging, was only able to commence toward the end of the program year due to pandemic constraints. Most of the activity's budget was reprogrammed to the Council on Aging's transportation program, which expanded its ridership during the pandemic.

Overall, while some Subrecipients did not meet expectations due to challenges brought about as a result of the pandemic, most were able to pivot in order to meet unexpected needs affecting low-and moderate-income clients.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No.

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

N/A.

## **Appendices**

1. Resource Guide for People Homeless in Somerville and Arlington
2. Activity Summary by Selected Grant Report

# Resource Guide for People Homeless in Somerville and Arlington

(October 2018)

*This guide is based on Fred Berman's original "Directory of Resources for People Homeless in Cambridge". It was updated several times, the last being in October 2018 by the Somerville - Arlington Homeless Providers Group. Online copies are available on the City of Somerville and Town of Arlington's website. To report changes (or obtain paper copies), please contact:  
Heidi Burbidge of the City of Somerville at 617-625-6600 x 2587 and  
hburbidge@somervillema.gov or*

*Julie Wayman of the Town of Arlington at 781-316-3094 and  
JWayman@town.arlington.ma.us*

**Note: The information contained in this guide was, to the best of our knowledge, accurate at the time of publication. Some of the services listed tend to come and go. Please call ahead before referring clients. If you determine that there is a listing that should be added, updated or removed, please notify us. We aim to provide the best possible resource information.**

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## **Overview of Services**

*Residents of the Town of Arlington and City of Somerville have access to an array of services designed to prevent homelessness and to address homelessness where it already exists. All the services listed in this Resource Guide are open to Arlington or Somerville residents (unless otherwise noted) and all may be contacted directly by the person seeking services (unless otherwise noted that an agency or other referral is needed).*

**Disability Access:** In this resource guide, listings which include a  are wheelchair accessible. For general information about the accessibility of municipal services, please contact the City of Somerville's Diversity, Equity and Inclusion Services at 617-625-6600 or call 311 or the Town of Arlington's Housing and Disability Program Office at 781-316-3431.

**Shelters** provide emergency housing. Different types of shelters serve different sectors of the homeless population: families, battered women (with or without children), homeless and runaway youth, sober adults, and adults who are intoxicated or high. Each kind of shelter has its own rules regarding eligibility and access.

**Transitional Housing** offers 6-24 months of residential stability to homeless persons who have demonstrated their commitment to work towards ending their homelessness within a stable residential program with on-site case management.

**Drop-in programs** provide a safe place where homeless persons can go during the daytime, whether to simply get off the street or to access supportive services.

**Street outreach** serves homeless persons living on the street (or in parks, the subway, their cars, etc.).

**Case management** provides individualized assistance with developing and implementing a plan for ending an individual or family's homelessness.

## **Services for Non-English Speaking Persons**

### **The United Way's First Call for Help: Information and Referral - Mass 211.**

(www.mass211.org) Access via the hotline: dial 211. 877-211-6277. Open 24/7. Provides guidance to find shelter, food, child care, emotional support, help for children or teens and other essential services and resources to raise quality of life. Information and referrals available in English and Spanish. Serves Somerville and Arlington as well as the rest of MA. Email address is [mass211help@gmail.com](mailto:mass211help@gmail.com).

**Cambridge Health Alliance Multilingual Affairs & Patient Services** 🗣️ (617-665-3333) 1493 Cambridge St, Cambridge MA 02139. Provides interpreter services in more than forty languages to all Cambridge Health Alliance sites. Provides professional medical interpreters and written translation services.

**City of Somerville** 🗣️ (Dial 311) 93 Highland Avenue Somerville MA 02143. Clients access the services through telephone, walk in, email, social media. 24/7 service available and no referral needed. Phone translation available in Spanish, Portuguese or Haitian Creole. Other languages are available via the Language Line by 3 way call. Those calling from outside Somerville should dial 617-666-3311. Only serves Somerville constituents.

**Massachusetts Alliance of Portuguese Speakers** (617-864-7600): Portuguese [www.MAPS-inc.org](http://www.MAPS-inc.org)

## **Shelters for Homeless Families and Adults**

**Somerville Homeless Coalition (SHC)** (617-623-6111) Post Office Box 440436, Somerville MA 02144 / 1 Davis Square, Somerville. Operates a family shelter (Cross Street Family Shelter) and an adult shelter (on Chapel Street) in Somerville. Also works with homeless families and individuals on case management, homeless prevention, and supportive housing. Clients come in through walk-in with or without referral. Serves Somerville and Arlington residents only. SHC Offices open daily from 9 to 5 except for weekends. <http://www.shcinc.org>

### **Shelters for Homeless Families:**

*Families seeking shelter should contact the **Mass. Department of Transitional Assistance (DTA)** from Monday to Friday between 8 am and 5 pm. The phone number is 617- 551-1700. Address: 80 Everett Avenue, 3<sup>rd</sup> Floor, Chelsea, MA 02150. The DTA arranges placement for low income families determined to be homeless and eligible for Emergency Assistance (EA). Those found to be non-eligible can gain advocacy support in gaining DTA approval for shelter placement, or for help finding shelter at one of the few programs serving non-eligible families.*

**Cross Street Family Shelter**, (617-776-6661) Shelter address: 59 Cross St, Somerville.

Operated by SHC. Open 24/7. This is a residential facility for families in a communal-like atmosphere where families reside together and share services and resources. The family shelter can serve five families at one time and offers housing search, case management, referrals to community resources such as school enrollment, child care, parenting skills, budgeting, etc. *Referral required from DTA.* The building is not wheelchair accessible.

### **Shelters for Persons Experiencing Domestic Violence and their Children:**

**Respond, Inc.** (617-623-5900) Location disclosed only to residents. Victims of domestic violence can call for emergency shelter, support, advocacy, and education. Support is offered in the following languages: English, Spanish, French, Portuguese and Amharic. Referral from DTA needed. Other services provided include counseling, legal referral and court accompaniment, basic needs assistance, housing, group support sessions and advocacy. For shelter availability please call the crisis hotline at 617-623-5900.  
<http://www.respondinc.org/main.html> Safelink 24-hour hotline: 877-785-2020

### **Shelters for Homeless Individuals in Somerville/Arlington area:**

*All of the following shelters—except **CASPAR's Emergency Service Center** at 240 Albany St, Cambridge (see below) —require sobriety and require that guests reserve their bed, in some cases by as early as 7:30 AM. Beds fill quickly, especially in cold/bad weather. Some require referrals.*

### **Referral Needed:**


**Heading Home Shelter** (617-547-1885) 109 School Street, Cambridge. Short term and extended stay beds for **men and women**. Provides case management, housing search, and referrals to community services to assist with mental health, medical care, employment, education,

and benefits. *Referral is needed*; then call at 10 am to reserve a bed. Lunch 12-3 Food Friday 12:30-2:00 only. Clothing Mon-Thurs 12-1 only. <http://www.headinghomeinc.org>

**First Church Shelter** (617-661-1873) 11 Garden St., Cambridge. Provides comfortable and safe place to stay. Extended stay beds for **sober men only**. *Referral required*. Offers two meals, showers and personal storage facilities. Assistance with identifying, applying for- and securing resources needed to move out of homelessness. Partnership between shelter and HomeStart. Guest or referral source should call periodically to ‘refresh’ request. <http://www.firstchurchcambridge.org/first-church-in-the-world/first-church-shelter>

No Referral Needed:

**SHC Adult Shelter** (617-623-2546) 14 Chapel St, Somerville (Davis Square stop on the Red Line). Operated by the Somerville Homeless Coalition. An emergency and extended stay **sober** shelter for **12 men and 4 women**. Call to get on waitlist (leave name and number on voicemail) and call daily to “check in” on waitlist status. Drug and alcohol testing. Mandatory housing focused case management. Required to save 50% of income during stay. [www.shcinc.org](http://www.shcinc.org)

**CASPAR Emergency Service Center / Bay Cove Human Services**  (617-661-0600) 240 Albany St, Cambridge. Provides 107 beds for **men and women** who are actively using drugs and/ or alcohol. Clients have access to medical care, 3 meals a day, personal hygiene supplies, case management, and treatment referrals in a safe and welcome environment. Service is 24/7 year round. Shelter for more than one night requires proof of history of Somerville, Arlington, Cambridge, Belmont, or Watertown residency. Bed lottery is at 3:00 PM. Arrive early as it is first-come, first-served for lottery. Beds can only be reserved in person. <http://www.casparinc.org/programs/emergency-services/emergency-services-center> and shelter

**Harvard Square Shelter** (617-547-2841) or (888-285-4038) 66 Winthrop St, Cambridge MA 02138. Open from November 15th evening to April 15th. Shelter is open from 7pm to 8 am (Saturdays open until 9 am). Short term and extended stay beds for **sober men and women**. Extended stay beds are assigned by lottery and are typically reserved for people who are working. Call between 7:30 and 8am for lottery number. Call back between 8:05 and 8:30am to see if you were assigned a bed. For short term beds call at 9:30am. [hshs.info@gmail.com](mailto:hshs.info@gmail.com) <http://www.hcs.harvard.edu/~hshs/>

**St. Patrick’s Shelter** (617-628-3015) 270 Washington St, Somerville. An emergency and extended stay shelter for **sober women only** over the age of eighteen. Operated by Catholic Charities. No referral needed, walk in by 3pm. Hours of operation: shelter 24/7,

Office 9/5 daily except for weekends. Serves all of Middlesex County. Clients need to call in the morning for bed reservation. Shelter offers bed and a food pantry on Tuesdays and Thursdays. It is not wheelchair accessible. <http://www.ccab.org/patricks.html>

**Salvation Army** (617-547-3400) 402 Massachusetts Ave, Cambridge. Short term and extended stay beds for **sober men** only. Provides case management, substance abuse services and vocational counseling. Call first thing in the morning (7am or later) to reserve a bed. Arrive before 7pm to claim a bed. No referral needed. No geographic restrictions. M-F 8:30-3:30 Sat 11:30-1:00 Sun 1:00-3:00  
<https://massachusetts.salvationarmy.org/ma/camneedhelp#DIDS>

**Y2Y Harvard** (617-864-0795) One Church Street (middle entrance), Cambridge, MA 02138  
Serving young adults 18-24 years old from October 15 – April 15. Open nightly 7pm – 8am. One-night beds and 30-day stays. No drugs or alcohol in the space, security check at door. Low-threshold program. Proof of age is required, (help for that provided). Beds are distributed daily through a lottery. To enter 1-night bed lottery, call between 9:00-9:30 p.m. Y2Y does not give away any beds at the door. To enter 30-day stay lottery, call between 8:00-8:30 a.m. every morning, or use an online form anytime at:  
<http://www.y2yharvardsquare.org/beds/>.

### **Other Nearby Shelters for Homeless Individuals**

**Pine Street Inn**, (617-892-9100) 444 Harrison Street, Boston, MA. A shelter that provides meals, medical care, dental care, eye services and case management to clients. No referral needed, no geographical restrictions. The shelter has a lobby with ramp but is not wheelchair ready. No person is denied but if the shelter is full, clients referred to other qualifying institutions. Clients need to be 18+ to qualify.

**Middlesex Human Services Agency** (781-894-6110) <https://www.mhsainc.org/ourservices>  
Regional shelters-call or visit website for information.

**Rosie's Place** (617-442-9322) 889 Harrison Ave., Boston, MA 02118. Provides meals and shelter to homeless women as well as English and literacy classes, job and housing search assistance, employment opportunities through the Women's Craft Cooperative, and multilingual advocacy services.

**Bristol Lodge Individual Shelter for Men** (781-893-0108) 27 Lexington Street, Waltham.  
Bristol Lodge is not wheelchair accessible. Beds for 45 men. No referral needed.

**Bristol Lodge Single Women's Shelter** (781-893-0108) 205 Bacon Street, Waltham. Bristol Lodge is not wheelchair accessible. Beds for 12 women. No referral needed.

## **Transitional Housing**

*See also:*

- *"Residential Treatment Programs" listed under "Addiction Services".*
- *"Shelters" for those offering "extended stay" beds*
- *"Homeless and Runaway Youth" for transitional housing programs for youth*

*Note: Each program has its own eligibility guidelines and participation requirements.*

**Mass. Bay Vets Center (MBVC)** (617-627-9712 x 181 and 182) 2 North Street, Somerville MA. Operated by Volunteers of America. 22 transitional beds (and 7 permanent housing units) for homeless veterans. Other services include mental health counseling, employment and health care referrals, life skills training, homeless services, recovery services to help transition back into the community.

**PASS (Prevention and Stabilization Services) Program** 📞 (617-623-6111) 1 Davis Square, Somerville. PASS Program is part of Somerville Homeless Coalition. Provides rental subsidies and case management services for up to 1-2 years for Somerville households at risk of homelessness and meet "self-sufficiency" requirements. No referral needed; clients can walk in or call to start application process. Hours of operation: Monday through Friday from 9:00 to 5:00.

**Carey Program for Men** 📞 (617-349-6349) 362 Green Street, Cambridge. Rooms are located at Cambridge YMCA at 820 Massachusetts Ave. Sixteen -month transitional housing program, candidates must be sober 6+ months and be working full time. Part of Cambridge Multi-Service Center. Clients need to have successfully completed a preceding program, need to hand in a completed referral form. Preference for Cambridge residents but it is not an absolute. Hours of operation: Monday 8.30 - 8 pm. Tuesday, Wednesday, Thursday 8.30 - 5 pm. Friday 8.30 - 12 pm. Types of services: Case management, housing search, debt relief, and access to licensed social worker, resident advisor, and budgeting advisor.

**Umoja Men's Transitional Program** 📞 (617-547-3400, Jack Marani) Salvation Army, 402 Mass. Ave, Cambridge. Individual walk in program (or call in) for substance abuse help. Offer dry shelter, food pantry, drop in shelter. Hours: 24/7, business hours every day from 9 am to 5 pm. Serve Cambridge, Somerville and Arlington clients. No referral needed. Men only.

**St. James Summer Shelter** 📞 (857-334-5277) 66 Winthrop St, Cambridge. Must complete application, interview with shelter director, be sober, demonstrate active search for

employment/housing. Mandatory case management. June-August. Application online at <http://www.hcs.harvard.edu/~stjames/prog-application.htm>. Provide resources to transition into permanent housing and employment. Provide permanent bed for duration of stay plus three meals a day. Also case management access, access to job and housing search counselor.

### **Services for Homeless and Runaway Youth**

**DCF Child-At-Risk Hotline** (1-800-792-5200) 24 hours. Shelter placements of youth under 18 years must be arranged through the Massachusetts Department of Children and Families. Call the hotline for placement. You will be directed to the city office if calling during work hours.

**Wayside/ShortStop** (617-776-3377) 116-118 North Street, Somerville. A transitional housing program for homeless youth 18-22 years old (cannot have children). Provides social, educational, and pre-vocational services. Clients can be self-referred with evidence of homelessness, but referral is preferred. Fill out intake assessment and referral form first. Preference for Somerville residents. [http://www.waysideyouth.org/shortstop - transitional-housing-co-ed](http://www.waysideyouth.org/shortstop-transitional-housing-co-ed)

**Sobriety and Stability Housing Program (SAS)** (617-623-6111) 1 Davis Square, Somerville. Provides housing and supportive case management services to homeless young adults ages 18-24 whom have a diagnosed substance abuse disability by licensed provider and have at least 3 months of documented sobriety. Call to complete referral form to get on waitlist. Operated by the Somerville Homeless Coalition.

**The Prescott Young Adult Program** (781-643-1668) 12 Prescott Street, Arlington. Operated by Wayside. Ages 18 - 25. Offers guidance to recover from emotional distress and behavioral volatility to children who outgrew a traditional residential program or who have never been officially discharged from psychiatric care. Flexible continuum care. Requires referral from Department of Mental Health's East Suburban site office (781-641-8100).


**STEPS Young Adult Resource Center** (781-646-2826) 12 Prescott Street, Arlington. Operated by Wayside. A resource Center for young adults (ages 18 - 25) who need a safe, supportive environment where they can get help to transition to independent living. Offers regular workshops and events to teach valuable life skills. Call or stop by. No referral needed. <http://www.waysideyouth.org/steps>

**Youth Harbors** (781- 697- 0788) Guidance Office Room #220 at Somerville High School, 81 Highland Avenue, Somerville. Assists homeless students at Somerville High School,


Full Circle, and S.C.A.L.E. and who are at least 17.5 years old and unaccompanied. Assists in stabilizing youth in their independent life through rental assistance, financial literacy, securing employment or better employment, and overall preparation for successful independent life. Referrals from school counselors or other guidance counselors in school system, other agencies, or self-referred.

### **Daytime Drop-In Programs**

*\*Hours may vary by season, so call the individual program for exact information:*

**Bridge Over Troubled Waters**  (617-423-9575) 47 West St., Boston. Provides a wide range of services to **Youth and Young Adults (age 14-25)** who are homeless or at-risk of becoming homeless. Offered to clients who have survived abuse and violence; provides help healing mentally, emotionally, physically, and spiritually. Guests receive help to become empowered to make decisions that lead to healthy lifestyles. Guests can obtain food, clothing, emergency housing, family intervention, counseling, medical and dental care, substance abuse counseling, case management, transitional day programs, long term residential programs, assistance with education (GED preparation, computer training), and help with employment. <http://www.bridgeotw.org/>. Parents of young children learn to build stronger family-child relationships and healthy development of children. Bridge deploys **street outreach workers** and a **medical van** that stops at two locations: Park Street Station (corner of Park St and Tremont St): Mon.- Fri. 5-6:30pm, and Harvard Square (in front of T-stop): Mon. - Fri. 7pm-9pm. Walk-ins at main office accepted. No referral required and no geographic restrictions. Under 18 must be arranged through MA Department of Social Services. Call the 24 hour DCF Child-at-risk hotline (800-792-5200).

**Youth on Fire** (617- 661-2508) 1555 Mass. Ave. in the basement of Harvard Epworth Church off Cambridge Common. A drop-in program serving homeless and at-risk **youth** (age 14-24) Offers a common area with books and games, computer access, showers, clothing, laundry, storage space, counseling services, case management, skill etc.. Open Mon. 11-8pm, Tues. 1-6, and Wed.-Fri. 11-6pm to 10 pm. Meals are served Mon., Wed., and Fri from 1:30-3:00. Snacks are available at all drop-in times. Services by appointment on Tues and Thurs. Hot meals served 2:30-5:30 when program is open. Not wheelchair accessible. No geographic restrictions and by appointment.  
[http://www.ccaa.org/youth\\_on\\_fire.html](http://www.ccaa.org/youth_on_fire.html) [www.aac.org/about](http://www.aac.org/about)

**Boston GLASS Community Center**  (617-266-3349) 93 Mass. Ave., Third Floor, Boston. A drop-in program for GLBT and questioning Youth and **Young Adults (age 13-25)**. GLASS offers a community space for socializing, a kitchen, TV and computer access, counseling, support groups, HIV testing and counseling, etc.. The building is across from



the Hynes Convention Center T stop and accessible via the #1 Bus and Green Line.  
Open Mon.-Thurs. 3-8pm, and Fri 3-5pm, earlier by appointment.  
<<http://www.jri.org/glass/index.php>>

**The Salvation Army** ♿ (617-547-3400 and 617-945-9741) 402 Mass Ave., Cambridge.  
Operates a drop-in weekdays 8:30-3:45pm, Saturdays 11:30-1pm, and Sundays 1:30-3pm. Daily lunch and a spread of other food, showers, laundry facilities, and clothing. Staff social workers are available to help with referrals. Tues. & Thurs. NA meetings (11am). Note: The Salvation Army's drop-in is ♿ accessible, but their women's bathrooms are not. No geographical restrictions, no referrals needed.


**Ruby Rogers** ♿ (617-625-9933) 64 Union Sq., Somerville. Open Everyday of the week 11am-5pm. The Drop-in center is member-governed and provides help and services to low income clients with various physical and/ or mental disabilities. Self-help, socializing and advocacy available and also healthy meal programs, computer classes, job readiness, housing searches, karaoke, arts and crafts and support groups. Referrals depend on type of case. No geographical restrictions. [www.rubyrogers.org](http://www.rubyrogers.org)

**Cambridge/Somerville Recovery Learning Center** (617-863-5388) 35 Medford Street, Suite 201, Somerville 02143. Part of Vinfen but run entirely by and for persons with psychiatric conditions to promote and support educational and vocational goals.

**On The Rise's Safe Haven** ♿ (617-497-7968) 341 Broadway, Cambridge. Works with **women** who are homeless and need a level of support that other programs may not be able to provide. The Safe Haven is a place where women can meet basic nutritional, hygiene and safety needs while receiving flexible support to begin addressing issues related to trauma, addiction, mental & physical health, domestic & sexual violence, disabilities, immigration, legal problems and poverty. OTR is not a general drop-in program and women must meet with an advocate for an informal intake to determine whether OTR is the right fit. Open Mon.-Tues. 8-2pm, Wed. 8-4pm, Thurs. 8-2pm, Fri. 8-4, and Sat 8-2 (*excluding the first Saturday of the month*). No geographic restrictions.  
<http://www.ontherise.org/what-we-offer/>

**The Women's Center** ♿ (617-354-6394) Helpline: (617-354-8807) 46 Pleasant Street, Cambridge (near Central Square). A place where **women** can obtain information, referrals, and emotional support from staff and volunteers. This organization also provides sewing classes, support, relaxation, computer literacy, poetry and more services based on needs and volunteers and interns available. Clients have access to brochures, monthly printed info about programs, services, events, jobs, health issues, etc. They obtain low cost therapy from interns if available and/or participate in issue-specific or

general support groups. Open Mon.-Fri. 10 am-8pm, and Sat. 10am-3pm. No geographic restrictions, no referrals needed. [www.cambridgewomenscenter.org/](http://www.cambridgewomenscenter.org/)


**AIDS Action Committee**  (617- 661-3040) 359 Green Street, Cambridge (located just off Mass. Ave. near Central Sq). AAC runs a drop-in program for **HIV-positive clients persons**, with peer-led support groups; free clothing and hygiene supplies; coffee and refreshments; movies and games; internet and telephone access. Clients come in via self-referral or medical (clinical) referral. Open weekdays 9am-5pm. This program also has steady clients. Steady clients also receive medical guidance, case management, housing search and needs based guidance. To qualify for this, they need to bring in copies of the medical diagnosis, proof of income <http://www.aac.org/about/our-work.peer-support.html>

### **Street Outreach**

**CASPAR's First Step Street Outreach Team** (617-592-6895). First Step staff engages homeless people where they are and builds trusting relationships. The goal is to promote human dignity and connect people with the services they need and save a life today so that recovery is possible tomorrow. Through a combination of foot teams and mobile teams in vans, staff travel to known Cambridge and Somerville (and other local communities') homeless hangouts — business districts, subway stations, parks, meal programs, drop-in centers, and building doorways — seeking homeless men and women who may need help. The staff, among other things, offer unsheltered individuals referrals to emergency medical and psychiatric care, meal programs, shelters, substance abuse treatment, and daytime drop-in and social service centers. Operates on weekdays from 8am to midnight. Serves Cambridge and Somerville. No referrals needed.  
<<http://www.casparinc.org/>>

**Streetlight Ministries Outreach** (857-891-7799) Operates Wednesday nights 8:00-9:30 in Harvard Sq., Cambridge and Porter Sq., Cambridge provides warm food, beverages, clothing and counsel. Worship service also available.


**The Outdoor Church** (978-456-0047) Sundays: Porter Square T stop (9am), Cambridge Common near Christ Church (1pm), offers Sunday services, food/drink, clothing, referrals every week.

**Bridge Over Troubled Waters**  (617-423-9575) Bridge deploys street outreach workers and a medical van that stops at two locations: Park Street Station (corner of Park St and Tremont St): Mon.- Fri. 5-6:30pm, and Harvard Square (in front of T-stop): Mon. - Fri. 7pm-8:30pm. Provides drinks, essential items, and usually has a nurse.


For **Arlington** emergency services, contact the Arlington Police Department, Captain Jim Curran (781-316-3925) or the mental health clinician Rebecca Tsopelas [RTsopelas@town.arlington.ma.us](mailto:RTsopelas@town.arlington.ma.us) office (781-316-3947).


### **Food Services**

#### **Community Meals:**


**The Friday Night Supper Program**  (617-536-7050 ext 22) 351 Boylston St., Boston.


Website: <<http://www.ascboston.org/programs/cmtes-grps/fnsp.html>>. This program serves around 150 meals every Friday to Boston's most vulnerable citizens, those who face a constant struggle for basic nourishment, understanding and friendship. The program provides fresh food with nutritional value and food for body and soul as well through dignity and respect. Doors are open to anyone who faces coping with problems like AIDS, mental illness, substance abuse, people who are elderly and/ or disabled, homeless, jobless, minimally employed, living below poverty level. E-mail: [info@fridaynightsupper.org](mailto:info@fridaynightsupper.org) Public Transit: Arlington (Green Line) Serves dinner Friday 5-7:30pm.

**Harvard Square Churches Meal Program**  (617-876-0200) Zero Garden St., Cambridge MA 02138. Website: <[www.cccambridge.org](http://www.cccambridge.org)> This is a service from ten churches in Harvard Square. Serves a nutritious dinner to anyone who needs a meal every Thursday at 6pm. The organization encourages interaction between volunteers and guests. No geographic restrictions, no referrals needed. Public Transit: Harvard Sq. (Red Line). Free of cost.

**Church of the Advent Tuesday Meal Program**  (617-523-2377) 30 Brimmer St., Boston 02108. Website: [www.theadventboston.org](http://www.theadventboston.org). Serves a nourishing meal each Tuesday and companionship in a friendly and safe environment. No referrals needed, no geographic restrictions. Public Transit: Charles/MGH St. (Red Line) Serves dinner Tuesday at 5:30pm.

**Faith Kitchen, Faith Lutheran Church** (617-354-0414) 311 Broadway, Cambridge. Website: <http://faithkitchen.org>. Public Transit: Central Sq. (Red Line) Serves dinner the second and last Tuesdays of each month at 6:30pm. Free of cost.

**First Parish Unitarian Church**  (617-876-7772) 3 Church St., Cambridge. Public Transit: Harvard Sq. (Red Line) Serves dinner Tuesday at 5:30pm.

**Good Food, Good Friends**  (617-491-7986) St. James Church, 1991 Massachusetts Ave., Cambridge. Website: <http://www.stjamescambridge.org/womens-meal> Public Transit: Porter Sq. (Red Line). Women only. Serves dinner Thursday at 4:30pm. Free of cost.

**Loaves and Fishes Meals Program** (617-497-7277) First Korean Church, 35 Magazine St., Cambridge. Public Transit: Central Sq. (Red Line). Serves dinner Saturday at 5:30pm.

**Mass Ave. Baptist Church** 📞 (617-868-4853) 146 Hampshire St., Cambridge. Public Transit: From Davis Sq., take bus 83 Central Sq. via Porter Sq. Serves dinner Monday at 6pm, and Friday at 6pm.

**North Cambridge Senior Center** 📞 (617-349-6320) 2050 Mass Ave., Cambridge. Public Transit: From Davis Sq., take bus 83 Central Sq. via Porter Sq. Seniors only, must bring photo ID Serves lunch Mon-Fri 11:30-12:30pm.

**Project SOUP** 📞 (617-776-7687) First Congregational Church of Somerville, 89 College Ave, Somerville. Website: [www.shcinc.org](http://www.shcinc.org). E-mail: [projectsoup@shcinc.org](mailto:projectsoup@shcinc.org). Public Transit: Davis Sq. Serves dinner Mondays at 5pm-6pm (except holidays).

**Rosie's Place** 📞 (617-442-9322) 889 Harrison Ave., Boston. Public Transit: From Park St., take Silver Line SL5 toward Dudley Station. Women only. Serves two meals daily- breakfast 8:30-11am, and dinner 4-7pm.

**Salvation Army** 📞 (617-547-3400) 402 Mass. Ave., Cambridge. Public Transit: Central Sq. (Red Line) Serves dinner Wednesday at 5pm; lunch weekdays at noon, Sat at 11:30, Sun at 1:30.

**St. Francis House** 📞 (617-542-4211) 39 Boylston St., Boston. Website: [www.stfrancishouse.org](http://www.stfrancishouse.org) E-mail: [elund@stfrancishouse.org](mailto:elund@stfrancishouse.org). Public Transit: Park St. (Red Line) Serves two meals daily- breakfast 7:30-9am, and lunch 11:30-1pm.

**St. Peter's Episcopal Church** 📞 (617-547-7788) 15 Sellers Street, Cambridge. Public Transit: Central Sq. (Red Line) Serves dinner every second and fourth Saturday of the month from September through June. Guests are invited to help prepare food from 3-5pm.

**Somerville Community Baptist Church- Hearty Meals for All** 📞 (617-800-4157) 31 College Ave., Somerville. Website: <http://www.heartymealsforall.org/>. Public Transit: Davis Sq. Serves dinner the second Friday of each month at 6:30pm.

**Somerville Council on Aging** 📞 *seniors only, must bring photo ID*

- **Holland Street Center:** (617-625-6600 x2300) 167 Holland Street, Somerville. Lunch: Mon-Fri at 11:30 am.
- **Cross Street Center:** (617-625-6600 x2335) 165 Broadway, Somerville. Lunch: Tues, Thurs, Fri at 11:30 am.


- **Ralph & Jenny Center:** (617-666-5223) 9 New Washington Street, Somerville. Lunch: Mon-Thurs at 11:30 am.


**Union Baptist Church** (617-864-6885) 874 Main St., Cambridge. Public Transit: Central Sq. Serves dinner Thursday at 5pm.

**Women's Lunch Place** (617-267-1722) 67 Newbury St., Boston. Website: [womenslunchplace.org](http://womenslunchplace.org) E-mail: [info@womenslunchplace.org](mailto:info@womenslunchplace.org). Public Transit: Arlington (Green Line) Women only. Serves two meals daily- breakfast 8-11am, and lunch 12-2pm.

### **Food Pantries**


*Often, it is a good idea to call ahead to confirm hours of operation and access requirements (such as a photo ID)*


**Project SOUP**  (617-776-7687) 15 Franklin St., East Somerville. Website: <http://www.shcinc.org>. Hours: Mon. 10-2pm; Tues. 9-3pm; Wed. 11-4pm; Thurs. 12-4pm; Fri. 9-3pm; Sat. 9-noon. Public Transit: From Davis Sq., take bus 89 (Sullivan Station via Broadway).

**Helping Hand Food Pantry**  (617-547-4070) St. James Church, 1991 Mass Ave., Cambridge Website: <http://www.stjames-cambridge.org/helping-hand-food-pantry> Hours: Tues 6 - 8pm; Thurs 11-1pm; Sat 10-noon. Public Transit: Porter Sq. Arlington families may use once per month. 617-876-4381 for location.

**Margaret Fuller House Food Pantry** (617-574-4680 x 227) 71 Cherry St., Cambridge. Website: [www.margaretfullerhouse.org](http://www.margaretfullerhouse.org). Hours: Wed 5-7:30pm; Thurs 2-5 pm; Fri and Sat 9-noon. Public Transit: Central Sq.

**Catholic Charities Food Pantry** (617-625-1920) 270 Washington Ave., Somerville Website: [http://www.ccab.org/cc\\_somerville.html](http://www.ccab.org/cc_somerville.html). Hours: Mon-Thurs 10-4pm; Fri 10-1pm. Public Transit: From Davis Sq. take Bus 87: Lechmere St. via Davis Sq.

**Elizabeth Peabody Food Pantry**  (617-623-5510) 277 Broadway, Somerville Website: [http://www.elizabethpeabodyhouse.org/food\\_pantry.html](http://www.elizabethpeabodyhouse.org/food_pantry.html). Hours: Wed-Thurs 5:30-7:30pm. Public Transit: Bus 89 (Sullivan St. via Broadway).

**East End House**  (617-876-4444) 105 Spring St., Cambridge. Website: <http://www.eastendhouse.org/programs.html>. Hours: Tues 9-2pm; Fri 9-noon. Public Transit: Bus 88: Lechmere St. via Highland. Bring referral from doctor/clergy/social worker/etc. on first visit.

**Somerville Homeless Coalition** (617-623-6111) 1 Davis Sq., Basement Somerville (entrance on Dover St.; same building as CVS and Boston Sports Club). Website: [www.shcinc.org](http://www.shcinc.org)  
Hours: Mon-Fri 9-5pm. Emergency pantry only.

**St. Francis of Assisi** (Friends of Francis) 📞 (781-396-3400) 441 Fellsway West, Medford.  
Website: <http://www.stfrancismedford.com/parish.asp> Hours: Thurs 3-4:30pm. Public Transit: From Davis Sq., take bus 96: Medford Square via Davis Square. Bring ID and household bill on first visit.

**Unitarian Universalist Church** (781-396-4549) 147 High St., Medford. Website:  
<http://www.uumedford.org/pantry.html>. E-mail: [webinfo@uumedford.org](mailto:webinfo@uumedford.org). Hours: Thurs 6-7:30pm. Public Transit: From Davis Sq., take bus 96: Medford Square via Davis Square.

**Zinberg Clinic Pantry** 📞 (617-665-1606) 1493 Cambridge Street, Cambridge Website:  
<http://www.cha.harvard.edu/locations/zinberg.shtml> Hours: Mon-Fri 8:30-5pm. Public Transit: From Davis Sq., take bus 83: Central Sq. via Porter Sq. The Zinberg Clinic is an HIV clinic operated by Cambridge Health Alliance. Although their food pantry is used mainly by patients, it is open to anyone.

**Pentecostal Tabernacle** (617-661-0222) 77 Columbia St., Cambridge. Website:  
<http://www.ptspice.org/directions>. Hours: Sat 8:30-1:30pm. Public transit: Central Sq.

**St. Peter's Episcopal Church** 📞 (617-547-7788) 838 Mass. Ave., Cambridge Website:  
<http://www.saintpeterscambridge.org/mission/commonCare>. Hours: Sept.-June, 5-6pm on the second and fourth Sat of each month. Public Transit: Central Sq.

**Cambridgeport Baptist Church - The Harvest** (617-576-6779) 459 Putnam Ave., Cambridge  
Website: <http://www.cambridgeportbaptist.org>. Hours: 9:30-11:30pm on the first and third Sat of each month (come early!). Public Transit: Central Sq.

**Mass. Ave Baptist Church - Project Manna** 📞 (617-868-4853) 146 Hampshire St., Cambridge  
Website: <http://www.massavebaptistchurch.com>. Hours: 8am on the fourth Saturday of each month (come early!). Public Transit: Central Sq.

**Arlington Food Pantry** 📞 (781-316-3400) 117 Broadway, Arlington. Hours: 9:00 am – 10:30 am and 5:30pm-7:00pm every Wednesday and last Saturday of the month from 9:30am-11:00am. Must be Arlington resident (proof required) and limited to one time each Wednesday (am OR pm) and the last Saturday of the month. Public Transit: Route 87 bus (Mass Avenue)

### **Call Ahead Sites:**

**Salvation Army** (617-547-3400) 402 Mass Ave., Cambridge. Hours: Call ahead. Public Transit: Central Sq. Food assistance available every day until 3:00 by appointment.

**St. Anne's Parish** (617-625-1904) 50 Thurston St., Somerville. Website: <http://www.stannsomerville.org/> Hours: Call ahead. Public transit: From Davis Sq., take bus 89: Sullivan St. via Broadway.

**\$2-a-Bag Program** (617-288-6185) Website: <http://www.fairfoods.org/dollarbag>. Run by Fair Foods Inc. For a donation of two dollars, families can get about 15 pounds worth of groceries at any Fair Foods site. **Locations:**

- St. Paul RC Church  
Address: 29 Mt. Auburn St., Cambridge  
Hours: Sat 10-11am
- Cobble Hill Apartments  
Address: 84 Washington St., Somerville (back parking lot)  
Hours: Every other Wed, 11:30-1pm
- Mt. Pleasant Apartments  
Address: 7 Perkins St., Somerville (off Broadway)  
Hours: Every other Wed, 2-3pm

**Center for the Arts at the Armory** (617-628-2601 x3172) Website: [www.artsatthearmory.org](http://www.artsatthearmory.org). 191 Highland Avenue, Suite 1-A, Somerville. Hours: Once monthly: Tuesday, 10:30am-12pm. Brown bag distribution, focused on Seniors (over 60) and persons with disabilities. Must pre-register.

**Clarendon Hill Towers** (617-625-7150) 1372 Broadway, Administration Building, Somerville. Once monthly, Saturday, 9-10am. Mobile style distribution of assorted foods. Must pre-register and bring reusable grocery bags, baskets or a cart to carry food.

### **SNAP - Supplemental Nutritional Assistance Program (formerly known as Food Stamps)**

**Applications:** (617-551-1700) Fill out an application online here: <http://www.mass.gov/snap> or at [www.gettingsnap.org](http://www.gettingsnap.org) or go to the Department of Transitional Assistance located at 80 Everett Avenue, 3<sup>rd</sup> Floor, Chelsea, MA or ask one of the following agencies to assist.

#### **For assistance in completing the application:**

**Project Bread's** Food Source Hotline (1-800-645-8333) Monday through Friday, 8am - 7pm, or Saturday, 10am-2pm, or visit their website at <http://www.gettingfoodstamps.org/index2.htm>.

### **WIC- Women, Infants and Children Nutrition Program**

The WIC program provides nutrition education, breastfeeding promotion and support, referrals to community health care services, and nutritious foods tailored to supplement the dietary needs of our participants. Services are provided to pregnant, lactating, and postpartum women, and to infants and children up to age five. To apply, make an appointment at the local WIC office:

- **Windsor St Health Center:**  
119 Windsor St.  
Cambridge, MA 02139  
(617-665-3600)
- **Cambridge/Somerville WIC Program-North Cambridge**  
266 Rindge Ave  
Cambridge, MA 02140  
(617-575-5370)
- **Arlington location:**  
7 Central Street  
Arlington, MA 02474  
(781- 646-2032)

### **Services for Veterans**

#### **The City of Somerville's Veterans' Services Department** (617-625-6600 ext 4700)

Somerville City Hall Annex, 50 Evergreen Avenue, Somerville. Mon-Fri 8:30-4:30pm.  
Can help eligible wartime veterans and their dependents access state and federal benefits. (Eligible periods of military service may include WWII, Korea, Vietnam, and the Persian Gulf conflict which is considered by Congress to include any time from 1990 to the



present.) Eligibility guidelines vary benefit to benefit. DVS staff can assist veterans and/or their dependents in accessing:


- Emergency cash assistance for food, clothing, shelter, utilities, personal needs, insurance, telephone, and transportation
- Service-related and non-service-related disability pensions
- A small monthly stipend (\$155/month) available to persons with a work history who are in job training or in a rehabilitation program for substance abuse or mental illness
- Inpatient and outpatient health care
- Education benefits
- Job training and vocational rehabilitation – Disabled veterans (homeless or not) may be eligible for the Vet Tech program (see below for more information)
- Survivor and/or burial benefits

**The Town Of Arlington's Veterans' Services Department** (781-316-3166) Town Hall Annex, 730 Mass. Avenue, 3<sup>rd</sup> Floor, Arlington. Services similar to those listed above.

**Volunteers of America** (617-627-9712 ext. 181 and 182), 2 North Street, Somerville. Multiple programs including assisting Somerville and Arlington veterans at risk of losing their current housing or in need of a permanent residence (including housing search and funds for rental arrears) and assisting homeless Somerville and Arlington veterans with job placement and referrals for job training.


**Veterans, Inc.** (800-482-2565, option # 2) 89 South Street, Boston. Operates the Supportive Services for Veterans Program for low income veterans at risk of losing housing or homeless. Services include intense short-term case management, temporary financial assistance, and referral assistance.

**Shelter Legal Services (now known as Veterans Legal Services)** (617-552-0623). Provides free (civil) legal assistance to veterans in cooperation with area homeless shelters and service centers (including Chelsea Soldier's Home, New England Center for Homeless Veterans, and Cambridge Multi-Service Center).

**The New England Shelter For Homeless Veterans**  (617-371-1800) 17 Court St., Boston. offers a range of services for homeless veterans, including emergency and extended stay shelter, meals, case management, assistance accessing public benefits (e.g., SSI) and Veterans Benefits (see list), legal assistance, eyeglasses, dental care, transitional and permanent housing, and employment. Shelter staff also facilitate access to substance abuse treatment and lead groups for veterans with PTSD (post-traumatic stress disorder).

**Vet Tech Program** (617-371-1785) which offers free job training and placement support in culinary arts, commercial driving, computer office applications, computer support, security guard (6 weeks including a paid internship).

**Veteran's Services at Pine Street Inn** (617-541-8651) 2304 Washington Street in Roxbury's Dudley Square. Receive counseling from Veterans' Services by calling or dropping by office, Monday through Friday, 9 am – 5 pm. Drop-ins are also welcome at a handicap-accessible location, 434 Harrison Avenue in the South End, Tuesdays and Wednesdays, 9 am – 2 pm.

**U.S. Veterans Administration medical facilities** (all ) provide honorably discharged veterans with free health and mental health care and dental care associated with a service-related dental problem. To find the VA Medical Center serving your area, call the VA (toll-free) at 1-877-222-8387, or go to <http://www.va.gov/>

The sites closest to Arlington and Somerville are:

- **V.A. Outpatient Clinic** (617-248-1000) 251 Causeway St., Boston  
[www.boston.va.gov](http://www.boston.va.gov)
- **Boston Vet Center** (617-424-0665) 665 Beacon St. Suite 100, Boston
- **V.A. Medical Center** (617-232-9500) 150 South Huntington St., Boston  
[www.boston.va.gov](http://www.boston.va.gov)
- **V.A. Hospital** (781-275-7500) 200 Spring Rd., Bedford [www.bedford.va.gov](http://www.bedford.va.gov)
- **Homeless Veterans Dental Program** (617-631-6197) Contact Ann Nguyen  
[Ann.nguyen8@va.gov](mailto:Ann.nguyen8@va.gov)

### **Emergency Money for Homelessness Prevention**

*The following agencies provide funds for up-front costs (e.g. security deposit, last month's rent, moving costs) and/or for rental or occasionally utility arrears to prevent homelessness. Each fund has different income and other eligibility requirements that change over time. Unless otherwise noted, the agencies serve both Arlington and Somerville residents.*

**Somerville Homeless Coalition** (617-623-6111) 1 Davis Square, Somerville. Administers homeless prevention and re-housing funds predominantly for *Somerville* residents (with limited funds for *Arlington* residents). Can potentially assist with rental arrears, utility arrears, lease-up costs (first month's rent, last month's rent, security deposit, moving costs) and (if homeless) limited re-housing financial assistance. Income limits range from

30% to 60% of Area Median Income. Call to request application.  
www.shcinc.org. Mon-Fri 9am-5pm

**Housing Corporation of Arlington** (781-859-5294) 252 Massachusetts Ave, Arlington.  
Administers Homelessness Prevention Fund (private donations) for Arlington residents (or those moving to Arlington). Can assist with rental arrears and lease-up costs for those with income at/below 80% of Area Median Income.

**Catholic Charities** (617-625-1920) 270 Washington St., Somerville. Administers funds for rental and utility arrears.

**Metro Housing Boston (formerly Metropolitan Boston Housing Partnership)** (617-425-6700) 1411 Tremont St. Boston 02120 Administers the Residential Assistance for Families in Transition (RAFT) funds of up to \$4000 for low income families with at least one child under age 21 years and who are either homeless (and moving into housing) or at risk of homeless (and have court summary process complaint). Limited funds for those w/o child. Generally must have income below 50% Area Median Income.  
<https://www.metrohousingboston.org/>

**Family to Family** (617-624-3837) 727 Atlantic St. Boston. A non-profit organization that provides grants to help families with at least one child age 18 or under (at risk of homelessness) secure or remain in housing. Must access through a partner agency (like Somerville Homeless Coalition) [www.ftfp.org](http://www.ftfp.org)

**Lend a Hand Society** (617-338-5301) 89 South St., Suite 203, Boston. Provides emergency grants to individuals or families through established social service agencies. Grants are made on a one-time basis per individual or family.

**Widow's Trust Fund** (781-316-3170) Christine Bongiorno, Director of Health and Human Services, Town of Arlington. For income eligible Arlington residents who are widows. Primarily used for health needs (e.g. wheelchairs, hearing aids, dentures), basic life necessities, and one time or short term needs.

**The United Way's First Call for Help** (1-800-231-4377) (Mass 211) Directs homeless people to sources of small cash grants or loans to cover emergency needs.

**Assistance with Utility Bills:**

**State Fuel Assistance** (also known as **Low Income Home Energy Assistance Program** or **LIHEAP**). A government program that helps low income families and individuals pay their heating bills during the winter (Nov 1 – April 30). Renters may receive fuel assistance even if their heat is included in the rent.

- **Arlington residents:**  
Community Teamwork Program  
45 Kirk Street, 2<sup>nd</sup> Floor  
Lowell, MA 01852  
978-459-6161
- **Somerville residents:**  
51 Inman Street, Basement  
Cambridge, MA 02139  
617- 349-6252

### **Housing Search Services**

**Passages Case Management** (617-623-6111) Somerville Homeless Coalition, 1 Davis Square, Somerville. Provides housing focused case management services for Somerville and Arlington residents whom are homeless or at imminent risk of homelessness. Mon-Fri 9am-5pm

**MBHP Housing Consumer Education Center** (617-425-6700) offers services to educate and assist tenants, with a drop-in computer and resource center, workshops and one-on-one meetings with staff members, and referrals to numerous other organizations. All programs are free and open to the public. Find out more at: <http://www.mbhp.org/>  
Hours: M-F 8:45 - 5:00

For those with **tenant-based Section 8 housing choice vouchers**, here are some websites which list available apartments advertised by landlords accepting Section 8 vouchers:

- Cambridge-Housing.org
- SHA-web.org
- MBHP.org

### **Used Furniture and/or Household Goods**

*(need agency referral unless otherwise noted)*

**Mass. Coalition for the Homeless' Furniture Bank** (781-595-7570 x11) 15 Bubier Street, Lynn. Free furniture for people moving out of homelessness. Customers must take selected furniture with them (trucking help is available from Solutions at Work).

**Mission of Deeds** (781-944-9797) 6 Chapin Avenue, Reading.

**Household Goods Recycling of Mass.** (978-635-1710) 530 Main Street, Acton.

**American Friends Service Committee's Material Assistance Program** (617-876-5312) 6 Longfellow Park, Cambridge 02138. Small household goods (kitchen appliances, linens, clothing). No furniture.

**Project Just Because** (508-435-6511) 86 South Street, Hopkinton. Furniture, appliances, clothing for all ages. Pickups are done by appointment. No referral necessary.

**My Brother's Keeper** (508-238-7512) Only provides holiday assistance (presents, etc.) for Somerville. No furniture. Clients can call 508-238-2562 for holiday assistance from September – December.

**Hospital Equipment Loan Program H.E.L.P** (781-322-1052) 500 West Cummings Park, Suite 1150, Washington St, Woburn. Open Saturday mornings 9:00 - noon for free used medical equipment. No referral necessary – can drop in.

### **Permanent Affordable Housing**

*To apply, please contact each provider at the address or phone number listed below and request an application. There are generally long waiting lists and some lists may be closed for new applicants.*

**Somerville Housing Authority** (617-625-1152) 30 Memorial Road, Somerville. Provides public housing apartments for low income elderly, disabled, single persons, and families and provides rental subsidies (primarily Section 8) for same. There is a long waiting list for all its housing programs. To apply, visit the Somerville Housing Authority office or download applications on line at [www.sha-web.org](http://www.sha-web.org). Hours: Monday – Wednesday 8:00 AM - 4:00 PM, Thursday 8:00 AM - 7:00 PM, Friday 8:00 AM – 12:00 noon.

**Somerville Homeless Coalition** (617-623-6111) One Davis Square, Somerville. Operates permanent supportive housing programs for formerly homeless individuals and families. Priority given to chronically homeless individuals and families. Must have

diagnosed disability (mental health, physical health, substance abuse, etc.) by licensed provider. Please call to request application. [www.shcinc.org](http://www.shcinc.org). Monday-Friday, 9am-5pm.

**Heading Home** (617-864-8140) The Schrafft Center, 529 Main Street, Suite 100, Charlestown, MA 02129. Operates Better Homes III which provides rental subsidy and case management for chronically homeless disabled individuals. Also operates Stepping Stones which provides rental subsidy and case management to medically compromised chronically homeless individuals.

**WinnResidential** (617-591-0577) manages rental housing owned by Somerville Community Corporation at various locations throughout Somerville. Mostly 1-3 bedrooms and a rooming house. Some designated for formerly homeless

**Volunteers of America:** (617- 627-9712, extension 181 and 182) 2 North Street, Somerville. 7 permanent housing units for veterans (4 one bedroom and 3 studio units).

**Clarendon Hill Towers** (617-625-7150), 1372 Broadway, Somerville. 501 apartments (1-3 bedrooms) many of which have a Section 8 tied to the apartment. Residents pay 30% of income for rent (including all utilities)

**Cobble Hill Apartments** (617-625-8920), 84 Washington Street, Somerville. 224 apartments (1-2 bedroom) mostly for elderly/disabled and some for families. Tenants pay 30% of income for rent.

**Kent Street Apartments** (617-628-0499), 32-38 Kent Street, Somerville. 40 Apartments (studio – 3 bedrooms). Below market rents but not subsidized.

**B.F. Faulkner Tower** (617-628-2119), 25 Highland Avenue, Somerville. 130 apartments (1 and 2 bedrooms) for elderly and disabled. Tenants pay 30% of income for rent.

**Mt. Pleasant Apts** (617-623-5810), 70 Perkins Street, Somerville. 65 apartments (1 and 2 bedrooms) for elderly and disabled. Tenants pay 30% of income for rent.

**Pearl Street Apts** (617-625-8780), 240 Pearl Street, Somerville. 85 one bedroom apartments for elderly and disabled. Tenants pay 30% of income for rent.

**Arlington Housing Authority** (781-646-3400) 4 Winslow Street, Arlington. Provides public housing for low income elderly, disabled, and families and provides rental assistance (primarily Section 8) for same. Tenants generally pay 30% of income for rent. There is a long waiting list for all housing programs. To apply, visit the Arlington Housing Authority office. M - F 9:00 – 4:30.

**Housing Corporation of Arlington** (781-859-5294) 252 Massachusetts Ave, Arlington. Owns and operates about 90 apartments (ranging from studios to 4 bedrooms) at below market rents or for those with their own rental subsidy.

**Caritas Communities** (781-843-1242) owns and operates two rooming houses (12 Russell Terrace and 22 Fessenden Road, Arlington) some of which are affordable to low income tenants.

**Millbrook Square Apartments** (781-641-1410), 17 Mill Street, Arlington. Affordable housing for low income elderly (at least 62) and disabled, where tenants pay 30% of their income for rent.

**Mission: Housed** (617-624-5354) Project manager: Alice Colegrove. Provides rental subsidies and clinical case management and peer support services for chronically homeless individuals with co-occurring substance abuse and mental health disorders. Three year program (October 2013 – September 2016). For Somerville (and Cambridge and Boston) residents only.

*Other: Both Arlington and Somerville have **zoning ordinances** which require a certain number of new rental units to be affordable to lower income tenants (or those with a rental subsidy like Section 8). Generally, publicly advertised lotteries are used to establish the initial waiting list. To apply for the turnover units in Somerville, contact Ithzel Polanco-Cabadas (at 617-625-6600 extension 2586) <https://www.somervillema.gov/departments/programs/inclusionary-housing-program/#tab/2> to be placed on the list serve to receive notice of the lotteries for the vacant units upon turnover. For turnover units in Arlington, apply at the management office of the individual sites and contact Jenny Raitt at 781-316-3091 for those sites.*


### **Free and Low Cost Access to Computers**


*The following places offer people who are homeless options for using computers or enhancing their existing computer skills. This resource is very helpful for individuals searching for housing and jobs.*


**Solutions at Work** 📞 (617-492-0300) Contact Adam Frost 617-325-9526


[adamfrost@computerCareandLearning.com](mailto:adamfrost@computerCareandLearning.com) Offers homeless persons free access to online computers (individualized instruction and support available by appointment) Wednesdays 3:30pm-7:30pm in the basement of Old Cambridge Baptist Church at 1151 Mass. Ave near Harvard Square.

**Somerville Public Library** 📞 (617-623-5000) Central Library at 79 Highland Ave., Somerville. All of the branches have computers that library cardholders can use at no charge to access the Internet or to word process resumes, letters, and other documents. There is a fee of 15 cents per page to print. Mon-Thurs 9am – 9pm; Fri 9am – 6pm; Sat 9am – 5pm and Sun. 1 – 5pm (closed Sunday for the summer).

**Cambridge Public Library**  All of the branch libraries have computers which library card holders can use at no charge to access the Internet or to word process resumes, letters, and other documents. **The Central Square Library** (As of 10/21/13 closed for the construction/installation of a new elevator) (617-349-4010) 45 Pearl St., Cambridge, has a computer lab with open access hours Mon-Fri: 10am-5:45pm; Sat: 10am-1:45pm (closed Sunday during the summer).


**Arlington Public Library**  **Robbins Public Library** (781-316-3200) 700 Mass. Ave, Arlington. Free computers for library cardholders but use is limited 30 min due to high demand. Mon-Wed 9am – 9pm; Thurs 1pm – 9pm; 9am – 5pm; Sat (Sept-June) 9am – 5pm; Sun (Oct – May) 2 pm – 5pm. **Edith M. Fox Branch Library** (781-316-3198) 175 Mass Ave., Arlington. The Fox Branch has 4 Internet workstations available for public use by sign-up. Wireless access is available on the first floor. Tues, Wed, Fri 9am – 5pm; Wed 12pm – 8pm.

**CCTV**  (617-661-6900) 438 Mass. Ave. (Central Square) Cambridge. Maintains a computer lab with free access to the public on Sunday 4-5:30pm and Tuesday 3-5:45pm. Other days, the cost for access to computers is \$5. For those over 50 years old, there are computer classes on Mondays from 1-3pm. On Wednesdays instructions are provided in Spanish for Spanish speakers.


**The Women's Center**  (617-354-6394) 46 Pleasant St., Cambridge. Offers support and a range of services for women. The center has computers that are available on a first come/first serve basis. Sign-in for computer usage is on the first floor and covers a one-hour block of time. If no one is waiting to use a computer, that time may be extended until another woman arrives. Lab hours are M-F 10am-7:45pm, Saturdays 10am – 2:45pm.

## **Education**

*These resources do not exclusively serve persons who are homeless.*


**Mass. Rehabilitation Commission (MRC)**  (617-776-2662) 5 Middlesex Avenue, 3rd Floor, Somerville. Education and job training for persons with documented disabilities – assistance in acquiring services is advisable. Clients must reside in Massachusetts and be eligible to work in the United States. At present (2013), MRC has a 3 month waiting list for services. Case Managers with clients that have a documentable disability should consider contacting Health Care for the Homeless (617-591-6765) 230 Highland Ave. Somerville, MA 02143.




**SCALE**  (Somerville Center for Adult Learning Experiences) (617-625-6600 x 6900) 167 Holland St., Somerville. Provides classes and support services to adult students (16 years and older), who need basic reading, writing and math skills, English instruction for non-native speakers, or a high-school credential. SCALE supports a state-of-the art computer lab, literacy classes, and a GED Test Center. Most classes are free; fees are charged for GED (Graduate Equivalency Diploma) testing and the ADP (Adult Diploma Program). For more information visit our website [www.somerville.k12.ma.us/scale](http://www.somerville.k12.ma.us/scale), call 617 629-5500, or stop by.

## **Employment**

*Starred (\*\*) resources do not exclusively serve persons who are homeless*

**The Moving Ahead Program (MAP)**  (617-654-1257), St. Francis House, 39 Boylston St., Boston. A 14-week program (Mon-Fri 9AM-3PM) focusing on recovery and renewal for persons whose lives have been disrupted by substance abuse, incarceration, mental illness and homelessness. Participants are assisted with life skills, work readiness, "workplace literacy," and job search activities. Applications for both programs are available by phone 617-542-4211 or in-person.


**Spare Change** (617-497-1064) 1151 Mass Ave., Cambridge. This is an independent newspaper written and distributed by homeless and formerly homeless persons and low-income. Homeless persons seeking employment as vendors or wishing to submit an article (for which they can receive a modest payment).


**Cambridge Somerville Recovery Learning Center** **\*\***  (617-863-5388) 35 Medford Street, 2nd floor Suite 201, Somerville. A drop-in center that provides GED prep, computer classes, money management classes, health and wellness, stress management, employment services *for those with a psychiatric condition*. Visit [www.metrobostonrlc.org](http://www.metrobostonrlc.org) to learn more.


**The Career Source** **\*\*** (617-661-7867) 186 Alewife Brook Parkway, Cambridge. Provides employment resources, including free workshops and free access to computers, phones, copying, and fax machines, as well as an employment resource room for primarily self-directed job seekers. Eligible, low-income persons (e.g., families receiving TAFDC) may also be eligible for individualized career counseling support and employment training. Open Monday - Friday 8:30 a.m. - 4:30 p.m. Low-income Adult Program Free Training contact Roxana Menjivar 617-884-4333 [rmenjivar@yourcareersource.com](mailto:rmenjivar@yourcareersource.com)

**Project Place** (617-542-3740) 1145 Washington St., Boston. Provides training and transitional employment programs for homeless and low-income individuals with 90 days of sobriety. There are three different six-month employment programs incorporating skills training,

career-coaching, and up to 30 hours/week employment at \$8/hour. Project Place also offers wrap-around support services, including a 90-day job training internship program, 14 hours/week of classroom time for professional and personal skills development in preparation for job search, and computer training. To access services, call 617-542-3740, extension 23 to set up an intake appointment.

**Community Work Services (CWS)\*\***  (617-720-2233) 174 Portland St, near North Station, Boston. Provides comprehensive employment services including: vocational assessment, work readiness and competitive employment training, placement assistance and support and assistance obtaining Massachusetts Rehabilitation Commission (MRC) eligibility. Tours available Wednesdays at 1 PM (no registration required). Must have a case manager referral and 60-day sobriety. Download referral online at <http://www.cwsbos.com/approach.php>. Hours of operation are M-F 8am-4:30pm.

**Span, Inc. Pathways to Employment Program**  (617-423-0750) 105 Chauncy St., Boston. Offers employment assistance and case management to **ex-offenders only**. Must be within 6 months of release and most recent crime must be nonviolent (Does not apply to those who are HIV positive, as they can obtain services at any time). M, T, Th 8:30am-8pm; W 1-5pm; F 8:30am-5pm.

**CASPAR**  **GROW house** (617-661-6020) 6 Camelia Ave, Cambridge. Offers one-on-one employment counseling, workshops, cover letter and resume critique, networking groups, program internships, placement assistance and referrals to those in recovery from alcoholism and addiction. Individuals may have little to no employment experience or extensive work histories.

**Somerville Community Corporation \*\*** (617-776-5931) 337 Somerville Avenue, 2<sup>nd</sup> Floor, Somerville [www.somervillecdc.org](http://www.somervillecdc.org) Workforce development and jobs linkage program with the Career Place. Career and employment services coaching through SCC Community Asset Building Program.

## **Health Care**

### **To Apply for MassHealth (Medicaid):**

*Don't be intimidated by the paperwork. You can get help applying for MassHealth (see below).*

- **For families, pregnant women, and people under age 65:**  
Call the MassHealth Customer Service Center at 1-800-841-2900 to get a Medical Benefit Request, OR download a Medical Benefit Request from:  
<http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/mbr.pdf> (English)  
[http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/mbr\\_spanish.pdf](http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/mbr_spanish.pdf) (Español)

- **For people aged 65/older and people of any age who need long-term-care services:** Call the MassHealth Customer Service Center at 1-800-841-2900 to get a MassHealth Application (MHA) for Seniors and People Needing Long-Term Care Services, OR Download the MassHealth Application from:  
<http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/snbr.pdf> (English)  
[http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/snbr\\_spanish.pdf](http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/snbr_spanish.pdf) (Español)

*Mail it to MassHealth Enrollment Center Central Processing Unit P.O. Box 290794, Charlestown, MA 02129-0214.*

### **For Help in Applying for MassHealth and Other Low Cost Health Insurance:**

*Hospitals in Massachusetts should provide help in-person applying for MassHealth or other low-cost health insurance. The closest ones are:*

**Cambridge Health Alliance (CHA) Financial Assistance:** (877-637-2273). Assists patients and community members applying for MassHealth or other low cost health insurance. Call Monday through Thursday 9:00am-11:45am and 1- 4:30pm. Staff members speak English, Spanish, Portuguese, Haitian Creole, and French. Or visit offices at:

- CHA Cambridge Hospital campus, 1493 Cambridge St, Cambridge. Main lobby next to front desk
- CHA Somerville Hospital campus, 230 Highland Avenue, Somerville (Main entrance is on Tower St, sign up at front desk (3<sup>rd</sup> floor))

**Mt. Auburn Hospital** (617-492-3500) 330 Mt Auburn St, Cambridge, MA 02138. Assists patients and community members applying for MassHealth or other low cost health insurance.



**Health Care for All's HelpLine** (1-800-272-4232) is a free resource available to everyone simply by dialing. The HelpLine can answer your questions about health coverage in Massachusetts in English, Spanish, and Portuguese. HelpLine Counselors are available 9am-5pm, Monday through Friday. If you call outside of these hours, leave a message, and they will get back to you the next business day.

### **General Health Care Services:**


**Sharewood Project** (781-324-8991) St. Paul's Church 26 Washington St. Malden, MA 02148. Free health clinic open to anyone Tuesday nights 6pm-8pm run by medical students and physicians affiliated with Tufts University School of Medicine. Dermatology and dental screenings available first and third Tuesdays. Vision and nutrition screenings available on

second and fourth Tuesdays. Physicals provided for school aged children (under 18) only. No appointments necessary; no health insurance required.

**Healthcare for the Homeless** The program operates and staffs three outreach sites in Cambridge and Somerville at the Cambridge Salvation Army, the CASPAR Emergency Service Center, and the St. Patrick's Women's Shelter. The CASPAR clinic is for individuals suffering from the disease of addiction who are Shelter clients only. In addition, the staff provides family shelters in Cambridge with health care management services. The staff also conducts inpatient rounds at The Cambridge Hospital for homeless patients and assists inpatient medical teams with discharge planning and treatment plans for homeless patients. Part of Cambridge Health Alliance. Call for varying clinical hours. Clinics are all walk-in, no appointment is needed:

- **St. Patrick's Shelter** (617-628-3015) 270 Washington St., Somerville.
  - Women only
  - Sober
- **Salvation Army**  (617-547-3400) 402 Mass Ave., Cambridge
  - Men only
  - Sober
- **CASPAR Emergency Service Center**  (617-661-0600) 240 Albany St., Cambridge
  - Men and women
  - Must be from Cambridge, Somerville, Arlington, Belmont, or Watertown
  - Active substance abuse
  - Must be a CASPAR shelter client

Homeless and marginally housed women can contact **Women of Means** (781-239-0290) for a referral to a doctor or nurse who can provide free health care services at one of several sites in metro Boston.

Homeless and runaway youth (age 14-24) can receive health care at the **Teen Health Center**  (617-665-1548) at the Cambridge Rindge & Latin High School, 459 Broadway, Cambridge or Teen Connection (617-575-5690) or new patients 617-665-1305 at the Somerville High School, 81 Highland Ave, Somerville and from **Bridge Over Troubled Waters** (617-423-9575, 47 West St, Boston). Bridge Over Troubled Waters has outreach workers at Park Street & Harvard Sq. and a medical van

Pregnant women & women with infants with incomes under the 200% of poverty guideline may be eligible for additional health benefits under the **Healthy Start** program, offered at any

health center of the **Cambridge Health Alliance**  or call 1-800-841-2900 for more information or download application at:

<http://www.mass.gov/eohhs/docs/masshealth/appforms/mbr.pdf> (in English)

<http://www.mass.gov/eohhs/docs/masshealth/appforms/mbr.pdf> (in Spanish)

**Neighborhood Health Centers of the Cambridge Health Alliance** (call 617-665-1000 for Cambridge Hospital front desk):


**In Somerville:**


- Somerville Hospital, 230 Highland Ave, Somerville, 617-591-4500
- Central St. Health Center, Somerville Primary Care, 26 Central St, Somerville, 617-591-6300
- Broadway Health Center, 300 Broadway, Somerville, 617-284-7000
- Union Square Family Health Center, 337 Somerville Ave, Somerville, 617-665-3370

**In Cambridge:**

- The Cambridge Hospital, 1493 Cambridge St., Cambridge, 617-665-1000
- Primary Care Center, at Cambridge Hospital, 617-665-1068
- Cambridge Family Health, 237 Hampshire St, Cambridge, 617-575-5570
- Cambridge Family Health North - Porter Square, 2067 Mass Ave., Cambridge, 617-575-5570
- East Cambridge Health Center, 163 Gore St., 617-665-3000
- Windsor Health Center, 119 Windsor St., Cambridge, 617-665-3600

**Services for People with HIV/AIDS:**


**Cambridge Health Alliance HIV Counseling & Testing**  (617-591-6767) provides confidential HIV-testing and counseling services and referrals for treatment and care for people who are at high risk for HIV, regardless of one's ability to pay. These services are available in Spanish, Portuguese, Haitian Creole, French, and Cape Verdean Creole at several sites across Cambridge and Somerville. Interpreters of other languages are also available.


**The Zinberg Clinic**  (617-665-1606) Located in the Cambridge Hospital campus. Patients here find a multidisciplinary approach that includes primary care, specialty care, mental health and social services (including case management), and acupuncture to people with HIV infection, and those at high risk of infection.  
<http://www.challiance.org/Locations/ZinbergClinic.aspx>


**AIDS Action** (617-437-6200) 359 Green St., Cambridge. Provides a range of assistance to persons with HIV/AIDS, including case management, medical advocacy, needle

exchange, home delivery of meals, housing search assistance, transitional housing, "harm reduction" services.

### **Eye Exams and Glasses**

**The Mass. Eye and Ear Infirmary**  (617-573-4098) 243 Charles St., Boston. Free and/or low-cost eye exams and glasses. Those with or without insurance can call to make an appointment.

**The New England Eye Institute**  (617-262-2020) 930 Commonwealth Ave. Boston. Free exams for eyeglasses. Bring prescriptions and a letter documenting homelessness to Pine Street Inn Clinic to receive free pair of glasses.

**LensCrafters**  (617-577-8440) Cambridgeside Galleria, near Lechmere T Stop Free glasses with a letter from an eye doctor and that doctor's tax ID #.

### **Addiction Services**

*\*Note: all services are  unless otherwise noted.*

**Central Street Health Center and Dual Diagnosis Service Unit** (617-591-6050) 26 Central St., Somerville. Offers intensive outpatient program (MWF 9am-12pm), substance abuse counseling, dual diagnosis treatment, and referrals to other treatment options and resources. Shuttle service available from Line St. entrance of Cambridge Hospital. Office hours: Mon.-Fri. 9-5 with "walk-in" service Tue. 11:30

**Outpatient treatment services are offered by:**

- **Mt Auburn Hospital Prevention and Recovery Center** (617-499-5051)
- **North Charles Institute for the Addictions** (617-661-5700)
- **Concilio Hispano** (617-661-9406) Services only in Spanish
- **IMPACT** (617-661-0405) new patients should sign up to attend Tuesday orientations

**Access to detoxification can be arranged by:**

- **First Step** (617-592-6895) Open 8am-Midnight, M-F
- **AdCare** Call 1-800-ALCOHOL or 1-800-345-3552 or 617-227-2622
- **Bridge Over Troubled Water** (617-423-9575) Only for ages 25 and under, must have referral.

## **Residential Treatment Programs:**

- **CASPAR's Womanplace** 📞 (617-661-6020) Residential home at 11 Russell St., Cambridge. Six-month housing and substance abuse treatment program for women in recovery. No children can live in the house, but can visit. State funded by Massachusetts and can therefore only serve Massachusetts ID clients. Clients get a psychological, psychiatric-social evaluation, and assessment. Referral needed from previous program be it a detox program or jail for example (is a next step program). Intake done after referral. Staffed 24/7; 20 beds. Services: case management, job readiness programs, life skills, management skills, spiritual programs, need to be willing to adhere to rules and go to work.
- **CASPAR New Day** (617-628-8188) 242 Highland Ave., Somerville. Pregnant and postpartum women in recovery and their babies only.
- **CASPAR Mens' Residences** (617-623-5277 or 617-776-6036) 16 Highland Ave., Somerville, and 3 Summit Ave., Somerville. Men in recovery only.

## **Support groups for achieving/maintaining sobriety:**

*(Call for local meeting times)*

- **Alcoholics Anonymous** (617-426-9444)
- **Al-Anon** (508-366-0556) For families and friends of users
- **AA/Al-Anon for Portuguese speakers** (617-628-6065) Meetings: Saturdays 5pm at 92 Union Square, Somerville, and Sundays 3pm at St. Anthony Church, Cambridge
- **Narcotics Anonymous** (1-866-NA HELP U or 1-866-624-3578)
- **Cocaine Anonymous** (617-517-3090)
- **Gamblers Anonymous** (888-GA HELPS or 888-424-3577) For gamblers and their families.

## **Mental Health Care**

*(See also Addiction Services, above, for services for persons with a dual diagnosis)*

**Psychiatric Emergency Service at Cambridge Hospital** (617-665-1560) 1493 Cambridge Street, Cambridge. Psychiatrists on duty 24 hours a day to provide an immediate telephone response to acute mental health crises

**Cambridge/Somerville Emergency Services Team at Cambridge Hospital** (1-800-981-4357) Hotline staffed 24 hours a day to provide behavioral health crisis assessment, intervention and stabilization services

**Central Street Health Center** 📞 (617-591-6033) 26 Central St., Somerville. Part of Cambridge Health Alliance. Outpatient services to meet mental health needs including anger problems, anxiety, depressions, drug problems, stress, relationship issues, etc.

**Riverside Community Care** 📞 (formerly Somerville Mental Health Association) (617-623-3278) 63 College Ave., Somerville. Outpatient services for couples and families, children and adolescents, and adults. Sliding payment scale beginning at \$10 per session.

**Parenting Journey** 📞 (617 628-8815) 366 Somerville Ave., Somerville. Provides evening parenting classes with the aim of creating safer, more resilient families by supporting them in developing the inner strengths, life skills, and networks of resources to succeed. Sessions include a family-style meal and child-care during each class. Call or register online at [www.parentingjourney.org](http://www.parentingjourney.org). Classes generally start in the winter, spring and fall and are offered in English, Haitian-Creole, Portuguese and Spanish.

**Community Legal Services and Counseling Center** 📞 [ERLIAdmin@vlpnet.org](mailto:ERLIAdmin@vlpnet.org)  
<http://www.clsacc.org/> 47 Thorndike St. (basement suite SB-LL-1). Outpatient counseling services to address anger problems, anxiety, depression, relationship issues, trauma, etc. Sliding payment scale beginning at \$5 per session.

**Community Treatment Team (CTT)** 📞 (617-623-5487) Field-based mental health services targeting homeless clients with a history of hospitalizations and difficulty using outpatient services, Individuals are referred to this program by Dept. of Mental Health Case Managers.

**Arlington Youth Counseling Center (AYCC)** 📞 (781-316-3255) 670R Mass. Avenue, Arlington. A licensed mental health facility that works towards treatment, prevention, and resolution of problems relating to Arlington children and their families (including coping with peer and social stress, behavioral difficulties, family crisis and violence, depression, grief, abuse, neglect, and alcohol and drug abuse). Open M-F 9am-5pm.


### **Dental Care**


*(Note also that dental care is a Mass Health covered service. Members under age 21 get more dental benefits than adults age 21 or older.)*

**Cambridge Dental Clinic at Cambridge Health Alliance** (617-665-3990) 119 Windsor St., Cambridge. Dentists and dental hygienists provide expert care for your teeth and oral health. Accepts patients of all ages. Also has evening hours available and emergency dental care.



**Dentistry for All** (1-800-342-8747) The Massachusetts Dental Society Dentistry offers reduced-cost dentistry through participating dentists. Applicants must document financial need. Call for an application and a referral.


**Forsyth School for Dental Hygienists**  (617 278 2700) at the Mass. College of Pharmacy 101 Palace Rd, Boston. Offers low-cost teeth cleanings at \$15 for children and seniors, and \$25 for adults.

**St. Francis House**  (617-542-4704) 39 Boylston Street in downtown Boston. Screens candidates for dental care every Thursday morning (arrive by 9am), and arranges referrals for free follow-up care.

**Smiles for Success.** Provides referrals for free and low-cost dental care provided by local women dentists for eligible women whose ability to succeed may be compromised by decayed, missing or damaged teeth. To be eligible, a woman must be able to verify current enrollment in an accredited job-training program or active pursuit of transfer from welfare back into the workforce. Obtain more information or apply for assistance at <http://www.smilesforsuccess.org>

### **Services for Victims of Domestic Violence**

**SAFELINK HOTLINE:** (1-877-785-2020). Information about which emergency shelters have beds each night.

**Respond** (617-623-5900) and **Transition House**  (hotline: 617-661-7203). Counseling, referral for emergency shelter, and related services to battered women and their children. Support and services are available to women whether or not they are ready to leave the battering relationship. Referral to shelter is available.

**Emerge** (617-547-9879) Counseling for batterers.

**Boston Area Rape Crisis Center** (617-492-8306) 24 hour hot line: 1-800-841-8371. Assistance to victims of rape.

**Arlington Youth Counseling Center (AYCC)**  (781-316-3251) Contact: Heather Hernandez 670R Mass. Avenue, Arlington. Open M-F 9am-5pm.

**Domestic Violence Liaison at the Police Departments.** (In case of an emergency, dial 9-1-1).

**Somerville:** Somerville Police Victim Advocate, 617-625-1600 x 7279

**Arlington:** Captain Jim Curran, 781-316-3925, or Mental Health Clinician, Rebecca Gallagher, at 781-643-1212.


*Violence by caregivers against children, elders, and persons with disabilities must be reported. The following hotlines will lead to investigation and efforts to address abusive situations:*


- **Child Abuse Hotline** (1-800-792-5200)
- **Disabled Abuse Hotline** (1-800-426-9009)
- **Elder Abuse Hotline** (1-800-922-2275)
- **Somerville/Cambridge Elder Services** (617-628-2601)
- **Minuteman Senior Services** (Arlington residents) (781-272-7177)

### **Legal Assistance**

*For a listing of additional resources for **legal assistance**, please subscribe to the “Intake Update”, updated and distributed monthly by the Eastern Region Legal Intake (ERLI). 197 Friend Street, Boston, MA 02114. Call Program Administrator at 617-603-1705. You can also visit <https://www.masslegalservices.org/findlegalaid>*

*See also [www.masslegalhelp.org](http://www.masslegalhelp.org)*

**Harvard Legal Aid Bureau** (617-495-4408)  Legal assistance in appealing the denial of public benefits (TAFDC, SSI, Emergency Assistance, etc.) and assistance preventing evictions for Somerville residents (not Arlington). Does not take on new cases during the summer months or school vacations.


**Cambridge and Somerville Legal Services**  (617-603-2700), 60 Gore Street, Suite 203, Cambridge (Part of Greater Boston Legal Services). Legal Assistance in preventing evictions, denial of subsidized housing, denial/termination of federal and state benefits (SSI, SSDI, TAFDC, EAEDC, SNAP, MassHealth, child care), mental health and disability rights, elder rights. Somerville (any age) and Arlington (under 60) residents. For Arlington residents 60 and over, call 1-866-778-0939. For unemployment, foreclosure, consumer, and family law issues, call the intake service known as “LARC” at 617-603-1700 Monday – Friday 9:00 – 1:00. For immigration, call 617-603-1234 to be directed to the appropriate person/agency.

**Tenant Advocacy Project** (617-495-4394) 6 Everett Street, Cambridge. Represents applicants and tenants at administrative hearings at housing authority on denials or termination of public housing or Section 8.

**Community Action Agency of Somerville's Homeless Prevention Program of Somerville** (617-623-7370 ext. 140), 66-70 Union Square, Suite 202, Somerville. Helps low income Somerville tenants by providing education about their legal rights, navigating eviction process, mediating and negotiating with landlords, and assisting with applications for subsidized housing. Also aids low income Somerville residents with access to and issues relating to public benefits (such as SNAP, TAFDC, MassHealth) and with utility shut offs and other utility-related issues.

**Harvard Defenders** (617-495-4413) Harvard Law School, Wasserstein Caspersen Clinical Wing, 6 Everett Street, Suite 5110, Cambridge -- Harvard Law School students represent defendants accused of a crime at "show cause" (clerk's) hearings in Somerville and Cambridge District Courts. Cambridge District Court covers Arlington residents. Open for intake and referrals M-F, 9-5.

### **Fair Housing and Human Rights**

**Office of Somerville Commissions**  (617-625-6600 x 2406), 50 Evergreen Avenue, Somerville. Provides support to the Commissions for Women, Human Rights, and Multicultural Affairs and for the LGBT Liaison. Investigates and refers to state officials allegations of discrimination including housing discrimination. Need proof that the problem took place in Somerville or that the affected person resides in Somerville. Referrals are not required.

**City of Somerville Fair Housing Commission** (617-625-6600 x 2578) 50 Evergreen Avenue Somerville, MA 02145. Receives complaints about possible fair housing violations and provides referrals for more fair housing resources.

**Town of Arlington Fair and Affordable Housing** (781-316-3090) Town Hall Annex, 730 Mass. Avenue, Arlington. Receives complaints and inquiries about housing. Provides advice and appropriate referrals.

**Town of Arlington Human Rights Commission** (781-316-3250) 27 Maple Street, Ground Floor, Arlington.


**Fair Housing Center of Greater Boston** (617-399-0491) 262 Washington Street, 10<sup>th</sup> Floor, Boston, MA 02108. Provides case advocacy services focused exclusively on housing

discrimination. Serves Somerville and Arlington residents. No referrals needed. Clients may call to initiate inquiry process. Hours of Operation: M-F 9am-5pm.

### **Child Care and Early Childhood Support Services**


**Early Head Start** (617-629-6652) 474 Broadway, Somerville. Free program that offers services to low-income pregnant women or women with infants or toddlers, up to age 3.  
[www.riversidecommunitycare.org](http://www.riversidecommunitycare.org).

**Somerville Head Start** (617-623-7370 x 127). 66-70 Union Square, Somerville. Operated by Community Action Agency of Somerville. The program is designed to serve children 3-5 years of age from families who qualify for Head Start services in Somerville and Cambridge. Head Start helps children succeed by providing comprehensive services to children through activities that help them grow: socially, emotionally, cognitively, and physically. The majority of families serviced must have household incomes below 130% of the federal poverty guidelines. Applicants can come between 9 and 5 and fill out an application. They must bring proof of income, proof of age, and proof of residency. Contact Christopher Hosman.


**Our Place (Center for Homeless Children)**  (617-547-3400) 402 Mass. Ave., Cambridge, Operated by the Salvation Army. Child care program open Monday through Friday 8:30-3:15pm for children ranging from infancy to 7 years of age.

**The Guidance Center** 12 Tyler Street, Somerville. Offers multiple programs for families with children who live in Cambridge or Somerville. Referrals can be self-made or by other agencies for all programs.

- **Cambridge-Somerville Early Intervention-** 617-629-3919 x5730-- program for children who are at-risk for developmental delays, emotional or behavioral difficulties, and/or conditions such as Down syndrome and cerebral palsy.
- **Early Intervention Parenting Partnership-** 617-629-3919 x5792-- free program offering services to pregnant women or women with newborns who meet certain medical risk factors (such as high blood pressure, diabetes, etc.).
- **Intensive Family Services--** 617-629-3919 x5715 – program works with families with children ages 0-22 with severe emotional disturbances who are transitioning in or out of a residential program
- **Community Service Agency-**617-354-1519 x114. Offers a referral line for families with children ages 0-22 with severe emotional disturbances

**Women Infants and Children** -- Nutrition program available to pregnant and nursing mothers, or mothers of children ages 0-5. Provides supplemental foods, healthcare referrals, and nutrition education. Website: [www.wicprograms.org](http://www.wicprograms.org)

- Arlington Residents: 7 Central St., Suite 160, Arlington (781-646-2032), 10:00am-6:15pm.
- Somerville Residents: 366 Broadway, Suite 102, Somerville (617-575-5330)

**New Mom's Support Group** , (781- 647-5327) 300 Mass. Avenue, Arlington (Calvary Methodist Church): For mothers and babies under one year old. Fridays from 10-11:30. Registration is not necessary as these groups are free.

**Children's clothing, books, and toys** (see the Children's Clothing Exchange and Rosie's Place under "Clothing" below).

### **Services for Families With School-Aged Children**

#### **Rights of Homeless Children:**

(Courtesy of [www.somerville.k12.ma.us/homeless](http://www.somerville.k12.ma.us/homeless))

- The right **to attend school**-- A permanent address is not needed to enroll in school.
- A homeless child cannot be denied school enrollment just because school records or other enrollment documentation are not immediately available and must be enrolled immediately.
- The right **to stay in the school they attended before becoming homeless** or where they last enrolled (school of origin) if the parent or guardian so chooses.
- Schools must provide a written explanation if a placement dispute occurs; parents/guardians may contact the School District's Homeless Liaison.
- The right **to participate in extracurricular activities** and all federal, state, or local programs for which he/she is eligible.
- The right **to free breakfast and lunch, transportation assistance and to receive Title 1 services.**


*\*Unaccompanied youth [homeless youth not living with parent(s) or guardian(s)] have these same rights.*

#### **National School Lunch Program:**

- Free breakfast is available for all elementary school students in the public schools
- Free lunch is available to low income students who complete an application for the National School Lunch Program
- Free breakfast and lunches are also available in the summer at various locations.

*For more information, call the Somerville Public Schools' Food Service Office at (617-629-5200 ext .6080) and the Arlington Public School at 781-316-3643*


## **After-School and Summer Programs for Children**


**Child Care Choices of Boston** (part of ABCD)  (617-542-4629) 105 Chauncy St., 2nd Floor, Boston, MA 02111. Assists Somerville (and Cambridge) families pay for after school programs for their school-aged children (which was formerly done by the Child Care Resource Center). Some of the programs listed in this section accept payment vouchers administered by the center. Vouchers are awarded to families on a first-come first-served basis, and are based on income and family size. Website [www.childcarechoicesofboston.org](http://www.childcarechoicesofboston.org)


**Child Care Circuit office** (978-686-4288). 190 Hampshire Street, Lawrence, MA 01840 Assists Arlington families pay for after school programs for their school-aged children, (which was formerly done by Child Care Resource Center).

**SMILE Program** (617-625-6600) Somerville. Somerville Public Schools offer free pre-school from 8:45am-1:45pm for a limited number of children at the following sites: Michael E. Capuano Early Childhood Center, West Somerville Neighborhood School, Argenziano School, Winter Hill Community School. Visit: <http://www.somerville.k12.ma.us/education/components/scrapbook/default.php?sectiondetailid=13810>) for up to date registration information.

**The Somerville Family Learning Collaborative (SFLC)** (617-629-5476) is the Family Engagement department of the Somerville Public Schools. Programming serves families with children birth through high school and offers a wide range of services for parents/guardians. *All SFLC activities and events are free and interpretation is provided at all events.* SFLC services include: Information and referral, literacy playgroups, parent–child home visiting program, parent workshops, family events and activities, parent support groups, developmental screenings, English classes. Family and Community Liaisons in every school to welcome families, provide information, and host activities and workshops

**Somerville YMCA**  (617-625-5050) 101 Highland Ave. Somerville. Recreational activities such as gym sports and swimming for children 6-13 years old. Activities are supervised but not structured. Children can come and go as they please. School year: Mon – Fri: 2:30 – 6pm; Summer: Mon – Fri: 1- 4pm. *Program is free with membership, or a day pass can be purchased for \$1.25; Membership costs \$50/year per child. Scholarships are available through an application process*

**Age Child Care Program – Somerville YMCA**  (617-625-5050) 101 Highland Ave. Somerville. This program includes recreational activities, gym sports, swim lessons, and field trips for children 5-13 years old. Transportation is provided from most Somerville

schools. Monday - Friday: 2:30 – 5:30 PM; Early release Wednesdays: 12 - 5:30 PM. *\$120/week or \$25/day, some financial assistance is available, and vouchers from the Child Care Choices of Boston (ABCD)  (617-348-6677) are accepted.*

**Somerville Community Schools: School Age Child Care Program - After School & Summer Camp** (617-623-0110) 530 Mystic Ave., Rm. 103, (Mystic Learning Center), Somerville. This program includes sports, games, swimming, and field trips for kids 5-12 years old. Transportation is arranged from the Healy School on foot. The program operates year-round. Monday - Friday: 2:30 - 5:30pm; Early release Wednesdays: 12 - 5:30pm; Summer Schedule: Monday - Friday 8am - 5:30pm. Primarily for Somerville residents but open to residents of surrounding cities on a case-by-case basis. *\$22.66 per day, some subsidized slots are available each year; vouchers from the Child Care Choices of Boston (ABCD) are accepted.*

**Tot Time Program** (617-625-6600 ext. 2980) 19 Walnut St. Somerville. Fun activities for young children. Emphasis is on teaching children to play cooperatively with each other. This program has two sessions that run for approximately 14 weeks each. There is a Fall session and a Spring session. Tuesday and Thursday: 8:30- 10:30am. *\$200 for 14-weeks. Call office with requests for financial assistance. Register at <http://www.somervillerec.com/info/tutorial/>.*

**Menotomy Pre-School (at Arlington High School)** (781-316-3585) 869 Massachusetts Ave, Arlington, MA 02476. Provides training experience for high school students studying the field of Early Childhood Education. For registration/school information: call (781-316-3655) and for Preschool Special Education call (781-316-3698). Families may call to schedule a tour of the school.

**Arlington Recreation Programs** (781-316-3880). 422 Summer St, Arlington, MA 02474. All recreation programs in Arlington receive Community Development Block Grant money to subsidize families needing help with recreational program fees.

- Arlington Recreation (781-316-3884)
- Arlington Boys and Girls Club (781-648-1617)
- Fidelity House (781-648-2005)
- Arlington Athletic Department (781-316-3551)

## **Clothing**

*\*Free clothing is generally available to homeless people from the shelters at which they are staying, and at the following drop-in centers:*

- Rosie's Place-- 889 Harrison Ave., Boston-- 617-442-9322 (**women only, on an emergency basis**)
- Salvation Army-- 402 Mass. Ave., Cambridge-- 617-547-3400
- St. Francis House-- 39 Boylston St., Boston-- 617-457-1002
- Youth on Fire-- 1555 Massachusetts Avenue-- 617-661-2805 (**for youth**)

*The following are additional clothing resources:*

**Children's Clothing Exchange:** (617-576-0039) 391 Evereteze Way Cambridge (located at the Roosevelt Towers housing development). You trade your child's (ages 0-16) outgrown clothing, books, and toys. If you do not have children's items to trade, you can volunteer your time to earn credits that you can use to receive items for your child. Client must first visit the Children's Clothing Exchange and register to participate in the program (bring child's birth certificate or health insurance card to prove that the child is yours) Hours of Operation: T 10:00am-4:00pm, W 10:00 am-8:00pm, Th 11:00am- 4:00pm, 2nd and 4th Sat 10:00am-4:00pm.

**Little Fox Thrift Shop:** (781-316-3157) Fox Library, 175 Mass Ave, Arlington. Volunteer-run shop that accepts and re-sells gently used children clothing, toys, books, games, infant equipment, maternity wear and various household items. Hours of Operation: T 9am-1pm, W 2:30pm-7:30pm, Th 9am-5pm, F 9am-1.

**Goodwill Store:** (617-628-3618) 230 Elm St., Somerville. Open Monday through Saturday 10-7pm, Sunday noon-6pm.

**SolutionsWear:** (617-576-0039) 391 Evereteze Way, Cambridge. Free interview-appropriate clothing (3 complete outfits) for homeless and low-income men and women who are enrolled in area job training program. Referral are required, individuals cannot contact. There is also a \$50 per-client fee that may be paid by an agency.



## **Other Services**

### **Obtaining a Mass. ID**

**Registry of Motor Vehicles** (617-351-4500) 630 Washington St., Boston. Homeless persons can obtain a Mass. ID from the RMV by bringing a letter on shelter (or other program) stationery signed by a case manager stating the homeless person's name and Social Security number, listing any other identification that s/he has, affirming that s/he is homeless and, if applicable, residing in the shelter or transitional program, and that the case manager knows this person well and can attest to the facts of the letter. Inquire about getting the \$15 fee waived.

### **Transportation for persons with disabilities**

**SCM Community Transportation** (617-625-1191) provides door-to-door transportation for seniors (62yrs+), people with disabilities, and other at-risk persons. Assistance is primarily for local, non-emergency, medical and grocery shopping trips, with a minimum of 48 hours' notice, although assistance with other necessary trips may be available. A donation of \$1.00-\$2.00 per round-trip is requested but not required.

**THE RIDE** (1-800-533-6282) provides door-to-door transportation for people who cannot use general public transportation (either temporarily or permanently) due to mental, cognitive, or physical disability-- each one-way trip is \$2.00-- you will need to submit and application, which can be found here:  
[http://www.mbta.com/uploadedfiles/Riding\\_the\\_T/Accessible\\_Services/ridecvrltrappl0410.pdf](http://www.mbta.com/uploadedfiles/Riding_the_T/Accessible_Services/ridecvrltrappl0410.pdf)

**Transportation Access Pass (TAP) CharlieCards** (1-800-543-8287) allow persons with disabilities and seniors to ride the T at a discounted rate. Medicare Card holders are automatically eligible for a TAP CharlieCard. The TAP CharlieCard is available at the Reduced Fare CharlieCard Office located at Back Bay Station, and open Monday through Friday 8:30am - 5:00pm-- you will need to fill out an application to bring with you, which can be found here:  
[http://www.mbta.com/uploadedFiles/documents/ACCESS\\_PASS.pdf](http://www.mbta.com/uploadedFiles/documents/ACCESS_PASS.pdf)

### **Free Cell Phones**

**SafeLink Wireless** (800-378-1684) Provides free cell phone to eligible low-income persons (Varying minutes of free talk time per month (based on location) for one year and unlimited 911 access). Service is limited to one person per household. For enrollment call (1-800-723-3546). (I have not confirmed this)

Services for ex-offenders

**Span, Inc.** (617-423-0750) 105 Chauncy Avenue, Boston. Offers case management, career development services, health services, and peer support to people who are or have been in prison. Need to present a photo ID in order to be let into the building.

**“Coming Home Directory”** (617-482-2520 ext. 128) Compiled by the Crime and Justice Institute at Community Resources for Justice located at 355 Boylston Street, Boston 02116. A guide to resources for ex-offenders returning to or living in the Greater Boston area. The directory is available on line at [ComingHomeDirectory.org](http://ComingHomeDirectory.org).

Free income tax assistance

**Cambridge Economic Opportunity Committee** (617-868-2900), 11 Inman Street, Cambridge.

PR26 - Activity Summary by Selected Grant  
Date Generated: 08/25/2021  
Grantee: ARLINGTON  
Grant Year: 2020  
Formula and Competitive Grants only, CARES Act Grants only

Total Grant Amount for 2020 Grant year = \$1,121,603.00														
State	Grantee Name	Grant Year	Grant Number	Activity Group	Matrix Code	National Objective	IDIS Activity	Activity to prevent, prepare for, and respond to Coronavirus	Activity Status	Amount Funded From Selected Grant	Amount Drawn From Selected Grant	% of CDBG Drawn From Selected Grant/Grant	Total CDBG Funded Amount (All Years All Sources)	Total CDBG Drawn Amount (All Years All Sources)
MA	ARLINGTON	2020	B20MC250001	Administrative And Planning	20		1294	No	Completed	\$17,345.54	\$17,345.54		\$17,345.54	\$17,345.54
MA	ARLINGTON	2020	B20MC250001	Administrative And Planning	20		1295	No	Completed	\$15,808.52	\$15,808.52		\$15,808.52	\$15,808.52
MA	ARLINGTON	2020	B20MC250001	Administrative And Planning	20		1296	No	Completed	\$8,726.85	\$8,726.85		\$8,726.85	\$8,726.85
MA	ARLINGTON	2020	B20MC250001	Administrative And Planning	20		1298	No	Open	\$80,000.00	\$25,917.50		\$80,000.00	\$25,917.50
MA	ARLINGTON	2020	B20MC250001	Administrative And Planning	21A		1297	No	Completed	\$18,717.17	\$18,717.17		\$66,986.61	\$66,986.61
MA	ARLINGTON	2020	B20MC250001	Administrative And Planning	21A		1300	No	Completed	\$9,950.20	\$9,950.20		\$14,390.20	\$14,390.20
				Total Administrative And Planning						\$150,548.28	\$96,465.78	8.60%	\$203,257.72	\$149,175.22
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1272	Yes	Cancel	\$0.00	\$0.00		\$0.00	
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1360	Yes	Completed	\$1,920.00	\$1,920.00		\$1,920.00	\$1,920.00
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1363	Yes	Completed	\$3,250.00	\$3,250.00		\$3,250.00	\$3,250.00
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1366	Yes	Completed	\$2,790.00	\$2,790.00		\$2,790.00	\$2,790.00
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1370	Yes	Completed	\$1,700.00	\$1,700.00		\$1,700.00	\$1,700.00
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1371	Yes	Completed	\$1,377.96	\$1,377.96		\$1,377.96	\$1,377.96
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1372	Yes	Completed	\$3,059.36	\$3,059.36		\$3,059.36	\$3,059.36
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1375	Yes	Completed	\$3,306.95	\$3,306.95		\$3,306.95	\$3,306.95
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1376	Yes	Completed	\$2,031.80	\$2,031.80		\$2,031.80	\$2,031.80
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1378	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1379	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MC250001	Economic Development	18C	LMC	1380	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1309	Yes	Completed	\$9,000.00	\$9,000.00		\$9,000.00	\$9,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1310	Yes	Completed	\$9,000.00	\$9,000.00		\$9,000.00	\$9,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1312	Yes	Open	\$9,000.00	\$0.00		\$9,000.00	
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1313	Yes	Completed	\$9,000.00	\$9,000.00		\$9,000.00	\$9,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1314	Yes	Open	\$9,000.00	\$4,160.00		\$9,000.00	\$4,160.00

MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1315	Yes	Completed	\$10,164.23	\$10,164.23		\$10,164.23	\$10,164.23
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1316	Yes	Completed	\$9,000.00	\$9,000.00		\$9,000.00	\$9,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1317	Yes	Open	\$9,000.00	\$6,959.77		\$9,000.00	\$6,959.77
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1318	Yes	Completed	\$9,000.00	\$9,000.00		\$9,000.00	\$9,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1319	Yes	Completed	\$8,974.19	\$8,974.19		\$8,974.19	\$8,974.19
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1320	Yes	Open	\$9,000.00	\$0.00		\$9,000.00	
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1321	Yes	Open	\$2,453.43	\$270.58		\$2,453.43	\$270.58
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1322	Yes	Completed	\$7,833.00	\$7,833.00		\$7,833.00	\$7,833.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1323	Yes	Completed	\$10,015.86	\$10,015.86		\$10,015.86	\$10,015.86
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1324	Yes	Open	\$7,833.00	\$0.00		\$7,833.00	
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1326	Yes	Completed	\$7,833.00	\$7,833.00		\$7,833.00	\$7,833.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1327	Yes	Open	\$7,833.00	\$0.00		\$7,833.00	
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1328	Yes	Open	\$9,000.00	\$0.00		\$9,000.00	
MA	ARLINGTON	2020	B20MW250001	Economic Development	18A	LMJ	1329	Yes	Completed	\$8,000.00	\$8,000.00		\$8,000.00	\$8,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18B	LMJ	1311	Yes	Open	\$11,182.85	\$9,000.00		\$11,182.85	\$9,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18B	LMJ	1330	Yes	Open	\$20,000.00	\$17,565.00		\$20,000.00	\$17,565.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1272	Yes	Cancel	\$0.00	\$0.00		\$0.00	
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1325	Yes	Completed	\$7,833.00	\$7,833.00		\$7,833.00	\$7,833.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1356	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1357	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1358	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1359	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1360	Yes	Completed	\$8,080.00	\$8,080.00		\$8,080.00	\$8,080.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1361	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1362	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1363	Yes	Completed	\$6,750.00	\$6,750.00		\$6,750.00	\$6,750.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1364	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1365	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1366	Yes	Completed	\$7,200.00	\$7,200.00		\$7,200.00	\$7,200.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1367	Yes	Completed	\$9,971.55	\$9,971.55		\$9,971.55	\$9,971.55
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1368	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1369	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1370	Yes	Completed	\$8,300.00	\$8,300.00		\$8,300.00	\$8,300.00

MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1371	Yes	Completed	\$8,622.04	\$8,622.04		\$8,622.04	\$8,622.04
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1372	Yes	Completed	\$6,939.35	\$6,939.35		\$6,939.35	\$6,939.35
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1373	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1374	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1375	Yes	Completed	\$6,693.05	\$6,693.05		\$6,693.05	\$6,693.05
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1376	Yes	Completed	\$7,967.45	\$7,967.45		\$7,967.45	\$7,967.45
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1377	Yes	Completed	\$9,476.56	\$9,476.56		\$9,476.56	\$9,476.56
MA	ARLINGTON	2020	B20MW250001	Economic Development	18C	LMC	1379	Yes	Completed	\$0.00	\$0.00		\$0.00	
				Total Economic Development						\$449,391.63	\$393,044.70	35.04%	\$449,391.63	\$393,044.70
MA	ARLINGTON	2020	B20MC250001	Housing	14B	LMH	1301	No	Completed	\$0.00	\$0.00		\$12,600.00	\$12,600.00
MA	ARLINGTON	2020	B20MC250001	Housing	14B	LMH	1307	No	Completed	\$55,580.00	\$55,580.00		\$55,580.00	\$55,580.00
MA	ARLINGTON	2020	B20MC250001	Housing	14B	LMH	1308	No	Completed	\$0.00	\$0.00		\$13,600.00	\$13,600.00
				Total Housing						\$55,580.00	\$55,580.00	4.96%	\$81,780.00	\$81,780.00
MA	ARLINGTON	2020	B20MC250001	Public Improvements	03Z	LMA	1291	No	Completed	\$196,999.53	\$196,999.53		\$200,000.00	\$200,000.00
MA	ARLINGTON	2020	B20MC250001	Public Improvements	03Z	LMA	1292	No	Open	\$125,000.00	\$9,900.00		\$125,000.00	\$9,900.00
MA	ARLINGTON	2020	B20MC250001	Public Improvements	03Z	LMC	1258	No	Completed	\$8,876.00	\$8,876.00		\$155,000.00	\$155,000.00
MA	ARLINGTON	2020	B20MC250001	Public Improvements	03Z	LMC	1293	No	Completed	\$174,859.00	\$174,859.00		\$174,859.00	\$174,859.00
				Total Public Improvements						\$505,734.53	\$390,634.53	34.83%	\$654,859.00	\$539,759.00
MA	ARLINGTON	2020	B20MC250001	Public Services	05A	LMC	1284	No	Completed	\$1,368.00	\$1,368.00		\$1,368.00	\$1,368.00
MA	ARLINGTON	2020	B20MC250001	Public Services	05A	LMC	1285	No	Completed	\$36,016.69	\$36,016.69		\$36,016.69	\$36,016.69
MA	ARLINGTON	2020	B20MC250001	Public Services	05A	LMC	1286	No	Completed	\$25,886.47	\$25,886.47		\$48,798.39	\$48,798.39
MA	ARLINGTON	2020	B20MC250001	Public Services	05D	LMC	1279	No	Completed	\$23,000.00	\$23,000.00		\$23,000.00	\$23,000.00
MA	ARLINGTON	2020	B20MC250001	Public Services	05D	LMC	1280	No	Cancel	\$0.00	\$0.00		\$0.00	
MA	ARLINGTON	2020	B20MC250001	Public Services	05D	LMC	1281	No	Completed	\$3,800.00	\$3,800.00		\$3,800.00	\$3,800.00
MA	ARLINGTON	2020	B20MC250001	Public Services	05D	LMC	1282	No	Completed	\$1,788.19	\$1,788.19		\$1,788.19	\$1,788.19
MA	ARLINGTON	2020	B20MC250001	Public Services	05D	LMC	1287	No	Completed	\$4,000.00	\$4,000.00		\$4,000.00	\$4,000.00
MA	ARLINGTON	2020	B20MC250001	Public Services	05D	LMC	1288	No	Completed	\$20,000.00	\$20,000.00		\$20,000.00	\$20,000.00
MA	ARLINGTON	2020	B20MC250001	Public Services	05D	LMC	1289	No	Completed	\$6,200.00	\$6,200.00		\$6,200.00	\$6,200.00
MA	ARLINGTON	2020	B20MC250001	Public Services	05O	LMC	1283	No	Completed	\$15,000.00	\$15,000.00		\$15,000.00	\$15,000.00
MA	ARLINGTON	2020	B20MC250001	Public Services	05W	LMC	1290	No	Completed	\$5,000.00	\$5,000.00		\$5,000.00	\$5,000.00
MA	ARLINGTON	2020	B20MW250001	Public Services	05A	LMC	1276	Yes	Completed	\$15,438.90	\$15,438.90		\$15,438.90	\$15,438.90
MA	ARLINGTON	2020	B20MW250001	Public Services	05D	LMC	1306	Yes	Completed	\$68,226.00	\$68,226.00		\$68,226.00	\$68,226.00
MA	ARLINGTON	2020	B20MW250001	Public Services	05L	LMC	1304	Yes	Completed	\$5,000.00	\$5,000.00		\$5,000.00	\$5,000.00

MA	ARLINGTON	2020	B20MW250001	Public Services	05M	LMA	1305	Yes	Completed	\$10,015.00	\$10,015.00		\$10,015.00	\$10,015.00
MA	ARLINGTON	2020	B20MW250001	Public Services	05Q	LMC	1273	Yes	Open	\$400,000.00	\$379,770.50		\$400,000.00	\$379,770.50
MA	ARLINGTON	2020	B20MW250001	Public Services	05W	LMC	1277	Yes	Open	\$21,400.00	\$19,663.97		\$21,400.00	\$19,663.97
MA	ARLINGTON	2020	B20MW250001	Public Services	05W	LMC	1278	Yes	Completed	\$10,000.00	\$10,000.00		\$10,000.00	\$10,000.00
				Total Public Services						\$672,139.25	\$650,173.72	57.97%	\$695,051.17	\$673,085.64
				CARES Related Public Services						\$530,079.90	\$508,114.37	51.83%	\$530,079.90	\$508,114.37
				Non CARES Related Public Services						\$142,059.35	\$142,059.35	12.67%	\$164,971.27	\$164,971.27
				Total 2020						\$1,833,393.69	\$1,585,898.73	141.40%	\$2,084,339.52	\$1,836,844.56
				Grand Total						\$1,833,393.69	\$1,585,898.73	75.45%	\$2,084,339.52	\$1,836,844.56